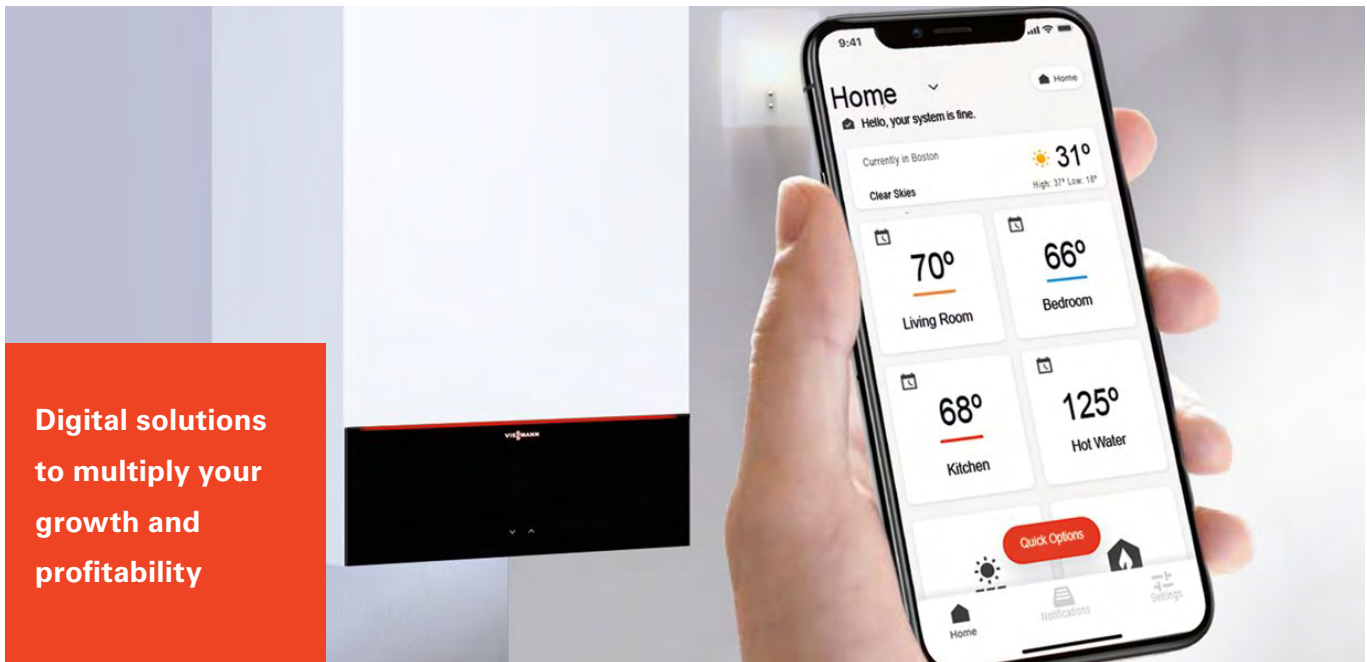


## VISSMANN ONE BASE



Digital solutions  
to multiply your  
growth and  
profitability

### Viessmann Digital Tools

Save time and increase profits with Viessmann One Base digital ecosystem for an enhanced beginning-to-end solution for Viessmann Partners and their customers. These solutions work together to streamline jobsite and project oversight with remote services, collaborative user support, and transparent account management.

- Start your project with **ViPlan**: it saves time through supercharging regular processes with more accurate site evaluations, faster designs, and transparent installations leading to effortless commissioning.
- Use **ViGuide Mobile** for commissioning, on-site connectivity.
- Easily scan and utilize system barcodes for direct guidance to necessary parts for effective system maintenance with **Spare Parts App**
- Finally, conclude each installation by introducing the **ViCare** experience to the homeowner, connecting them to their system for optimal end user satisfaction. Support after your installation continues through the **ViGuide Web App** allowing you to see all of your installed systems in one place, helping plan maintenance better and see fault notifications wherever you are.

### Start here, with your Viessmann Digital Account

With your account, you will access digital products, services, and apps which compliment the Viessmann Business Partner Account.

- Access ViGuide, ViPlan, Systems Overview, documents, marketing materials
- Edit personal data as well as that of your employees
- Manage your Viessmann Account: <https://account.viessmann.com/>

For new account setup, please **fill out this form.**

The Viessmann One Base digital ecosystem provides seamless commissioning, monitoring, and control, ensuring peace of mind beginning at installation and lasting for generations to come.



### ViPlan

This Web-based application helps win more jobs for more profitable work by fast-tracking regular processes and improving project efficiency. The visual site evaluation and system design tool connects contractors, wholesalers, Viessmann sales reps, and installers helping to seamlessly generate:

- Piping and Electrical Diagrams
- Job Summaries
- Creates Commissioning File to be used with **ViGuide Mobile**
- Easily replicates jobs

EAP Enrollment Available  
 Eligible Equipment: E-Series  
 Requirements: Web Access & Viessmann Individual Account



### ViGuide App

Streamlined connectivity for smart start-ups. Single device guide commissioning, cascade guided commissioning and 1-click commissioning when used with **ViPlan**. Available in the Apple App Store & Google Play Store.

- 1-click Commissioning
- Guided spare parts replacement of Viessmann One Base boilers
- Set up Wifi connection for homeowner
- **ViCare** compatibility for homeowner connectivity
- Remote monitoring\*

\*Feature may require a subscription  
 Eligible Equipment: E-Series  
 Requirements: Web Access



### ViGuide Web App

View all of your installed systems in one place for a seamless on-site process. [ViGuide.viessmann.com](http://ViGuide.viessmann.com) offers remote diagnostics on any device, to evaluate on-site service needs in advance, plan better, and see fault notifications from your office or service vehicle.

- System Notifications
- Quickly & Remotely Monitor all **ViCare** Installations
- Remote Diagnostics\*
- Spare Parts Planning

\*Feature may require a subscription  
 Eligible Equipment: E-Series and Opto-2  
 Requirements: Web Access



### Heating Systems Overview

Full transparency about all your installations and devices from Viessmann in one place. Insight into the current status of all service activities.

- Access to relevant documents relating to the installation, such as contracts and technician protocols and invoices
- Correct start of warranty from the date of commissioning
- Activation of warranty extensions incl. receipt of the installation certificate as proof of warranty
- Registration as a prerequisite for initiating following service activities digitally

Eligible Equipment: E-Series and Opto-2  
 Requirements: Web Access



### ViCare

Equip the end-user with knowledge and control of their system through native IOS and Android app access to provide peace of mind that their system is operating properly. Available in the Apple App Store & Google Play Store.

- Remote monitoring of comfort and energy use with applicable systems
- Helps installing contractors educate their customers on the system
- Connects end-users with their contractor
- Routine maintenance reminders/ notifications
- Creates relationship trust through homeowner transparency

Eligible Equipment: E-Series and Opto-2  
 Requirements: Web Access



### Spare Parts

A faster way for Contractors to search and ID Viessmann part numbers through a barcode scan. Available in the Apple App Store, Google Play Store, and via website access.

- Cut down on jobsite confusion
- Identify and verify spare parts needed
- Ensure parts accuracy

Eligible Equipment: E-Series and Opto-2

Viessmann Manufacturing  
 Company Inc.  
 Waterloo, ON Canada  
 (800) 387-7373  
[viessmann.ca](http://viessmann.ca)

Viessmann Sales Office  
 Langley, BC Canada  
 (877) 853-3288