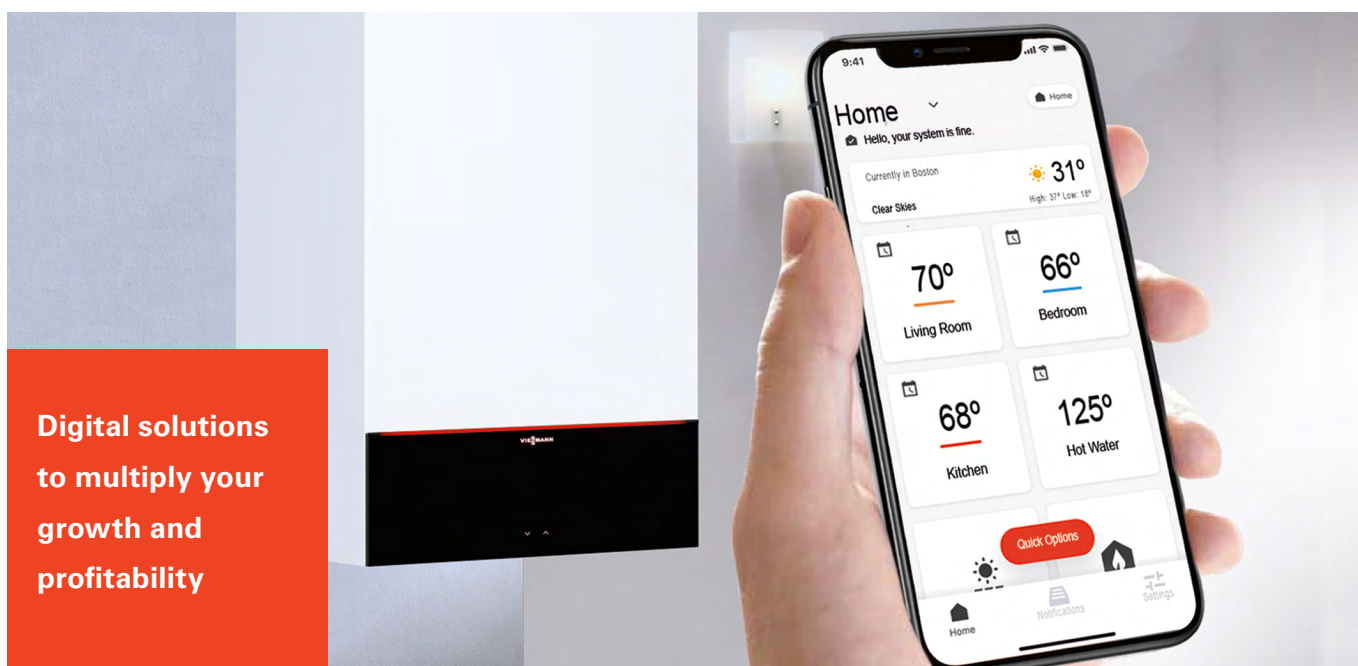


## VISSMANN ONE BASE



Digital solutions  
to multiply your  
growth and  
profitability

### Viessmann Digital Tools

Viessmann Digital Tools save time and increase profits with the One Base digital ecosystem for an enhanced beginning-to-end solution for Viessmann Partners and their customers. These solutions work together to streamline jobsite and project oversight with remote services, collaborative user support, and transparent account management.

- Start your project with **ViPlan**: it saves time through supercharging regular processes with more accurate site evaluations, faster designs, and transparent installations leading to effortless commissioning.
- Use **ViGuide Mobile** for commissioning, on-site connectivity.
- Easily scan and utilize system barcodes for direct guidance to necessary parts for effective system maintenance with **Spare Parts App**

- Finally, conclude each installation by introducing the **ViCare** experience to the homeowner, connecting them to their system for optimal end user satisfaction. Support after your installation continues through the **ViGuide Web App** allowing you to see all of your installed systems in one place, helping plan maintenance better and see fault notifications wherever you are.

### Early Adopters Program (EAP)

Early access to the Viessmann Digital Experience is now available for select Viessmann Partners.\* Participants will have the opportunity to work hand-in-hand with Viessmann engineers to shape the industry-leading technology of the future.

\*[Sign up here](#) to participate in current EAPs or contact your local sales representative.

The Viessmann One Base digital ecosystem provides seamless commissioning, monitoring, and control, ensuring peace of mind beginning at installation and lasting for generations to come.



## ViPlan

This web-based application helps win more jobs for more profitable work by fast-tracking regular processes and improving project efficiency. The visual site evaluation and system design tool connects contractors, wholesalers, Viessmann sales reps, and installers helping to seamlessly generate:

- Piping and Electrical Diagrams
- Job Summaries
- Creates Commissioning File to be used with **ViGuide Mobile**
- Easily replicates jobs

EAP Enrollment Available  
Eligible Equipment: E-Series  
Requirements: Web Access & Viessmann Individual Account



## ViGuide Mobile App

Streamlined connectivity for smart start-ups. Single device guide commissioning, cascade guided commissioning and 1-click commissioning when used with **ViPlan**. Available in the Apple App Store & Google Play Store.

- 1-click Commissioning
- Guided spare parts replacement of Viessmann One Base boilers
- Set up Wifi connection for homeowner
- **ViCare** compatibility for homeowner connectivity
- Remote monitoring\*

\*Feature may require a subscription  
Eligible Equipment: E-Series  
Requirements: Web Access



## ViGuide Web App

View all of your installed systems in one place for a seamless on-site process. ViGuide.viessmann.com offers remote diagnostics on any device, to evaluate on-site service needs in advance, plan better, and see fault notifications from your office or service vehicle.

- System Notifications
- Quickly & Remotely Monitor all **ViCare** Installations
- Remote Diagnostics\*
- Spare Parts Planning

\*Feature may require a subscription  
Eligible Equipment: E-Series and Opto-2  
Requirements: Web Access

## Start here, with your Viessmann Digital Account

With your account, you will access digital products, services, and apps which compliment the Viessmann Business Partner Account.

- Access Vitoguide, ViPlan, Documents, Marketing Materials
- Edit personal data as well as that of your employees
- Manage your Viessmann Account: <https://account.viessmann.com/>

For new account setup, please [fill out this form](#).



## ViCare

Equip the end-user with knowledge and control of their system through native IOS and Android app access to provide peace of mind that their system is operating properly. Available in the Apple App Store & Google Play Store.

- Remote monitoring of comfort and energy use with applicable systems
- Helps installing contractors educate their customers on the system
- Connects end-users with their contractor
- Routine maintenance reminders/notifications
- Creates relationship trust through homeowner transparency

Eligible Equipment: E-Series and Opto-2  
Requirements: Web Access



## Spare Parts

A faster way for contractors to search and ID Viessmann part numbers through a barcode scan. Available in the Apple App Store, Google Play Store, and via website access.

- Cut down on jobsite confusion
- Identify and verify spare parts needed
- Ensure parts accuracy

Eligible Equipment: E-Series and Opto-2  
Requirements: Web Access

Viessmann Manufacturing  
Company Inc.  
Waterloo, ON Canada  
(800) 387-7373  
[viessmann.ca](https://viessmann.ca)

Viessmann Sales Office  
Langley, BC Canada  
(877) 853-3288