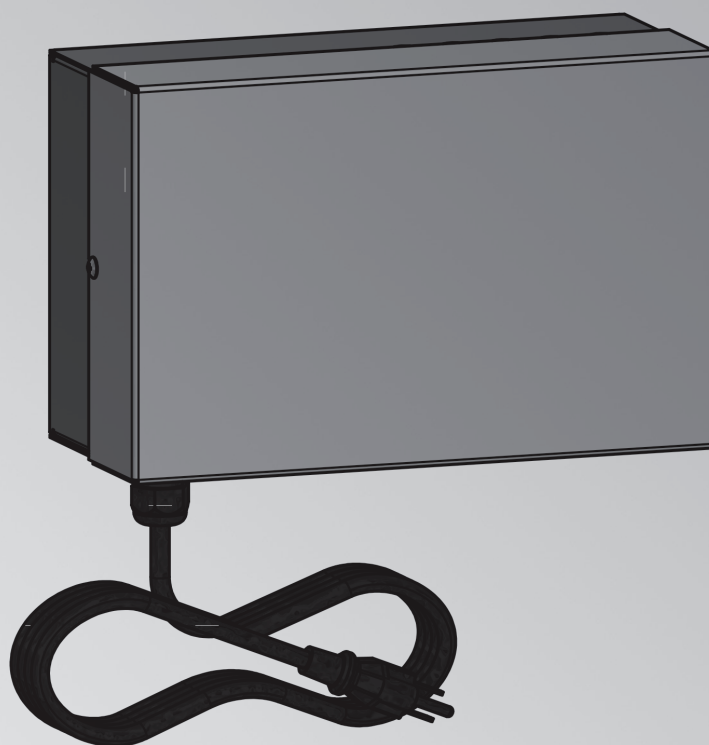# Installation and Service Instructions

for use by heating contractor

VIESSMANN®

BMS communication with heating systems via BACnet
WAGO BACnet/IP gateway

WAGO BACnet/IP GATEWAY

Product may not be exactly as shown

Safety, Installation and Warranty Requirements

Please ensure that these instructions are read and understood before commencing installation. Failure to comply with the instructions listed below and details printed in this manual can cause product/property damage, severe personal injury, and/or loss of life. Ensure all requirements below are understood and fulfilled (including detailed information found in manual subsections).

■ **Product documentation**
Read all applicable documentation before commencing installation. Store documentation near boiler in a readily accessible location for reference in the future by service personnel.

▶ *For a listing of applicable literature, please see section entitled "Important Regulatory and Safety Requirements".*

■ **Licensed professional heating contractor**
The installation, adjustment, service and maintenance of this equipment must be performed by a licensed professional heating contractor.

▶ *Please see section entitled Safety and "Important Regulatory and Installation Requirements".*

■ **Advice to owner**
Once the installation work is complete, the heating contractor must familiarize the system operator/ ultimate owner with all equipment, as well as safety precautions/requirements, shutdown procedure, and the need for professional service annually before the heating season begins.
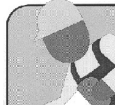
■ **Warranty**
Information contained in this and related product documentation must be read and followed. Failure to do so renders the warranty null and void.

Important Regulatory and Installation Requirements

Approvals
Viessmann boilers, burners and controls are approved for sale in North America by CSA International.

Codes
The installation of this unit shall be in accordance with local codes. In the absence of local codes, use:

- CSA C22.1 Part 1 and/or local codes in Canada
- National Electrical Code ANSI/NFPA 70 in the U.S.

Always use latest editions of codes.
The heating contractor must comply with the Standard for Controls and Safety Devices for Automatically Fired Boilers, ANSI/ASME CSD-1 where required by the authority having jurisdiction.

Working on the equipment
The installation, adjustment, service, and maintenance of this product must be done by a licensed professional heating contractor who is qualified and experienced in the installation, service, and maintenance of hot water boilers. There are no user serviceable parts on the boiler, burner, or control.

Power supply
Install power supply in accordance with the regulations of the authorities having jurisdiction or, in absence of such requirements, in accordance with National Codes. Viessmann recommends the installation of a disconnect switch to the 120V power supply outside of the boiler room.

Ensure main power supply to equipment, the heating system, and all external controls have been deactivated. Close main oil or gas supply valve. Take precautions in both instances to avoid accidental activation of power during service work.

▶ Please carefully read this manual prior to attempting installation. Any warranty is null and void if these instructions are not followed.

For information regarding other Viessmann System Technology componentry, please reference documentation of the respective product.

We offer frequent installation and service seminars to familiarize our partners with our products. Please inquire.

▶ The completeness and functionality of field supplied electrical controls and components must be verified by the heating contractor. These include low water cut-offs, flow switches (if used), staging controls, pumps, motorized valves, air vents, thermostats, etc.

⚡	⚠ **WARNING**
	Turn off electric power supply before servicing. Contact with live electric components can cause shock or loss of life.

About these Installation Instructions

⚠ **Take note of all symbols and notations intended to draw attention to potential hazards or important product information.**

⚠ **WARNING**

Warnings draw your attention to the presence of potential hazards or important product information.

⚠ **CAUTION**

Cautions draw your attention to the presence of potential hazards or important product information.

IMPORTANT

▶

▶ Indicates an imminently hazardous situation which, if not avoided, could result in death, serious injury or substantial product/property damage.

▶ Indicates an imminently hazardous situation which, if not avoided, may result in minor injury or product / property damage.

▶ Helpful hints for installation, operation or maintenance which pertain to the product.

▶ This symbol indicates to note additional information

▶ This symbol indicates that other instructions must be referenced.

Intended Use

Intended use

The gateway is only intended to be installed and operated in conjunction with Viessmann control units, with due attention paid to the associated installation, service and operating instructions. The gateway may only be used in systems with supported Viessmann heat and power generators.

The gateway can only be used with the user and communication interfaces defined in the product documentation for the following purposes:

- To monitor systems
- To operate systems
- To optimize systems

With regard to the communication interfaces, ensure on site that the system requirements specified in the product documentation are met at all times for every transfer medium employed. Only use the specified components for the power supply (e.g. power supply units).

Intended use presupposes that a fixed installation in conjunction with permissible, system-specific components has been carried out.

Commercial or industrial use for a purpose other than the monitoring, operation and optimization of supported, approved systems shall be deemed inappropriate.

Incorrect usage or operation of the appliance (e.g. the appliance being opened by the system user) is prohibited and will result in an exclusion of liability. Incorrect usage also occurs if the components in the Viessmann system are modified from their intended function.

Product Information

The WAGO BACnet/IP gateway is used to connect Viessmann control units to BACnet systems.

For supported devices and other valid product documentation, use the QR code on the left.

Functions

The system user can use the following functions via the gateway when connected to a BACnet system:

- Transferring heating system operating states
- Setting heating system parameters
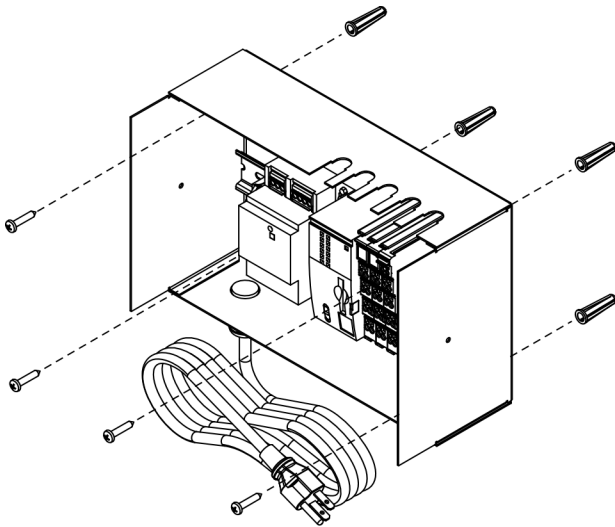- Relaying fault and maintenance messages

Spare Parts Lists

Information about spare parts can be found at www.viessmann.com/etapp or in the Viessmann spare part app.
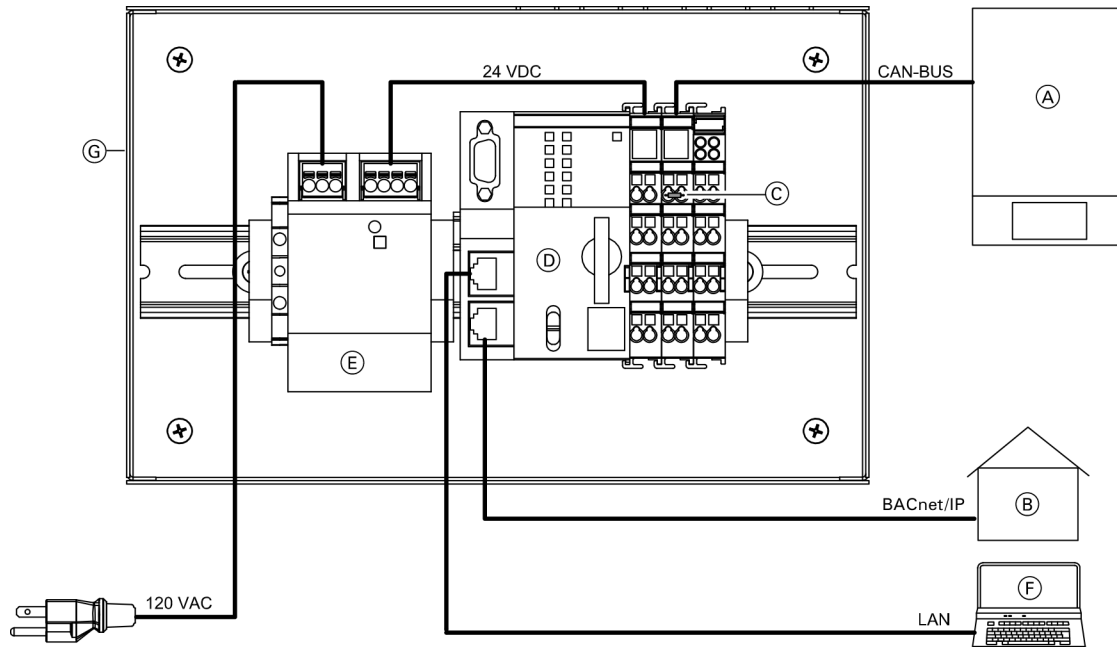
Mounting the Gateway
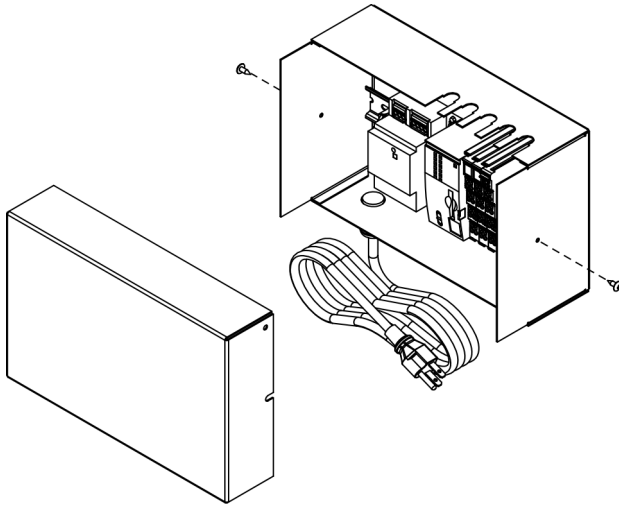
1. Loosen the retaining screws from the extension kit enclosure (do not remove).

2. Remove cover and set aside.

3. Mount the extension module enclosure to the wall using the appropriate hardware.
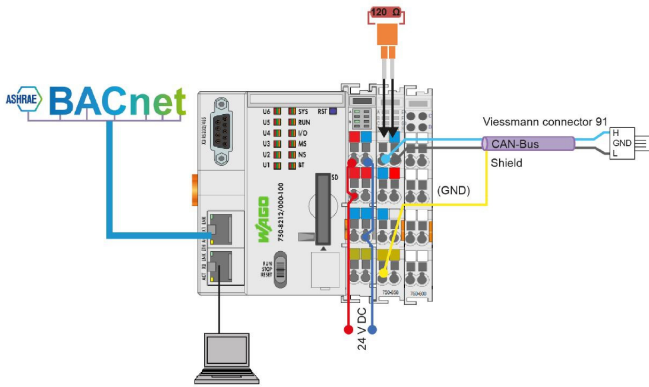
Preparing for Installation

WAGO BACnet gateway system overview

Legend
Ⓐ Viessmann boiler
Ⓑ Building management system
Ⓒ Terminator 120 Ω
Ⓓ Gateway
Ⓔ Power supply unit
Ⓕ Laptop with web browser and WAGO Web-Visu
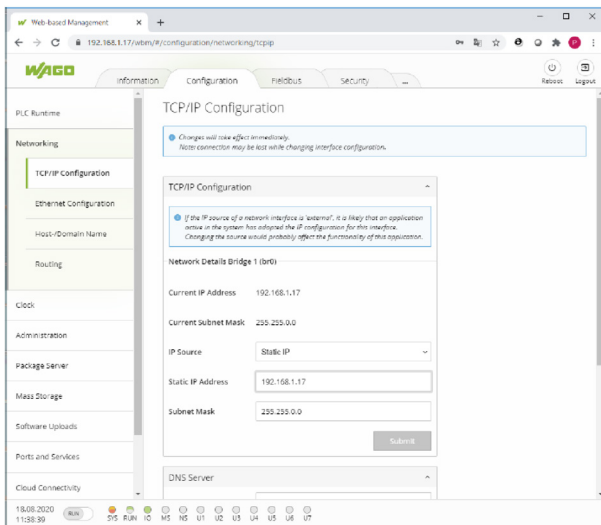Ⓖ Module enclosure

Quick Start Guide WAGO BACnet

Install WAGO Gateway

Power up and connect WAGO Gateway to heat generators via CAN-Bus (91 plug).

- Power Supply 24VDC (116 mA, 2.8 W)
- Polarity sensitive (H, and L)
- Daisy chain using (ISO 11898-2, twisted pair cable, shielded, or CAT5 / CAT7)
- End resistors (or dip switch) on both ends of the daisy chain only

WBM - Configure IP Address

**Note:** Commission your boiler(s) before configuring the automation gateway

Open web browser to https://192.168.1.17/wbm (admin / wago)

Navigate to Configuration / Networking / TCP/IP Configuration

Change the IP address, hit Submit button
(IP changes immediately, change URL)

Optional:
- Configuration / Users - Change passwords for wbm login
- Configuration / Networking / Routing - (Default) Gateway Address
- Fieldbus / BACnet / Configuration - BACnet UDP Port
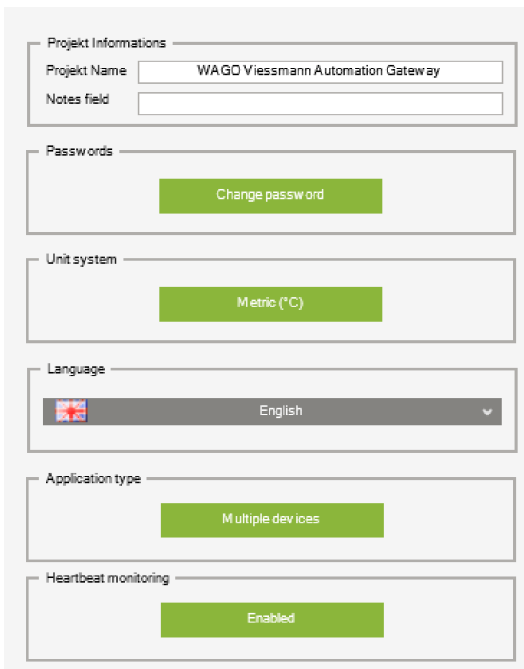

Web Visualisation - Discover Boilers / add points
Open web browser to https://192.168.1.17 (user / user)

Project Settings
Navigate to General / Project Settings
- Select Units (Metric / Imperial)
- Select Application Type (Single or Multiple Devices)
- Heartbeat Monitoring
  - Enabled: BMS must write to "External Request (MV-1)" a value of "3" for BACnet cyclically, at least once per 10 sec. or heat generator reverts to internal control.
  - Disabled: "External Request (MV-1)" does not need to be written cyclically (just once). If connection to BMS is interrupted, the heat generator continues to adopt the setpoint that was written last.
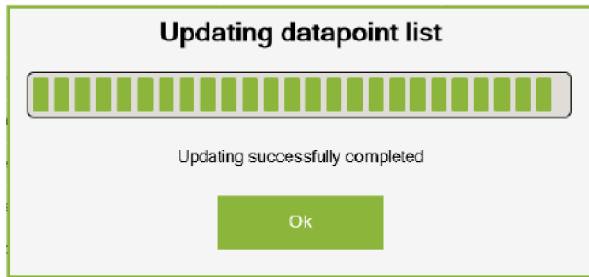
Quick Start Guide WAGO BACnet *(continued)*
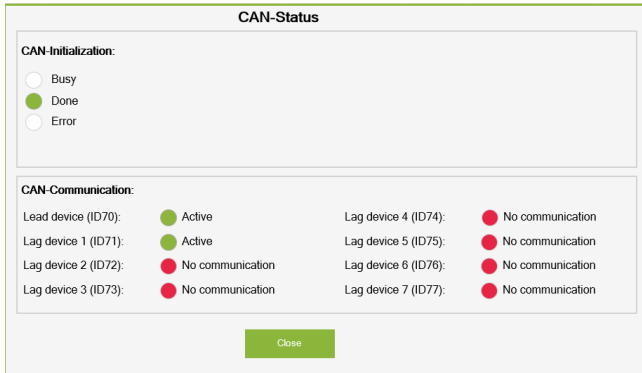
Add Data points
Navigate to Datapoints / CAN-Status

Make sure you see all the heat generators you want to add to the system

Select "Show Datapoints" and Confirm action to discover points
Select the points you want to add to the BMS

Note: You must do this step for each heat generator

| No.	Selection	Group function	Datapoint name	Tech. reference	Unit	Value	Read/write permissions	BACnet® - Type/-Address
1	☑	Automation gateway	Connection to the heat generator	---	Status	1	ro	BI-1
2	☑	External request	Burner modulation set point	525	Percent	0.0	rw	AV-1
3	☐	External request	Flow temperature set point	1604	°C	0.0	rw	AV-2
4	☑	External request	External demand	921.0	Status	0	rw	MV-1
5	☑	External request	External demand: Status	921.1	Status	0	ro	MI-1
6	☐	External request	Set DHW temperature	1167	°C	0.0	rw	AV-3
7	☑	External request	DHW operating program: Set	538.0	Status	0	rw	MV-2
8	☑	External request	DHW operating program: Actual	538.1	Status	0	ro	MI-2
9	☑	External request	Operating program, heat generator: Set	1605.0	Status	0	rw	MV-3
10	☑	External request	Operating program, heat generator: Actual	1605.1	Status	0	ro	MI-3
11	☑	External request	HC1 set	537.0	Status	0	rw	MV-4
12	☐	External request	HC1 actual	537.1	Status	0	ro	MI-4
13	☐	External request	HC1: Set temp.	1627.0	°C	0.0	rw	AV-4
14	☐	External request	HC2 set	1612.0	Status	0	rw	MV-5
15	☐	External request	HC2 actual	1612.1	Status	0	ro	MI-5
16	☐	External request	HC2: Set temp.	1628.0	°C	0.0	rw	AV-5
17	☐	External request	HC3 set	1613.0	Status	0	rw	MV-6
18	☐	External request	HC3 actual	1613.1	Status	0	ro	MI-6
19	☐	External request	HC3: Set temp.	1629.0	°C	0.0	rw	AV-6
20	☐	External request	HC4 set	1614.0	Status	0	rw	MV-7
21	☐	External request	HC4 actual	1614.1	Status	0	ro	MI-7

Quick Start Guide WAGO BACnet *(continued)*

WAGO BACnet Configurator - Set BACnet Device ID
(Optional)
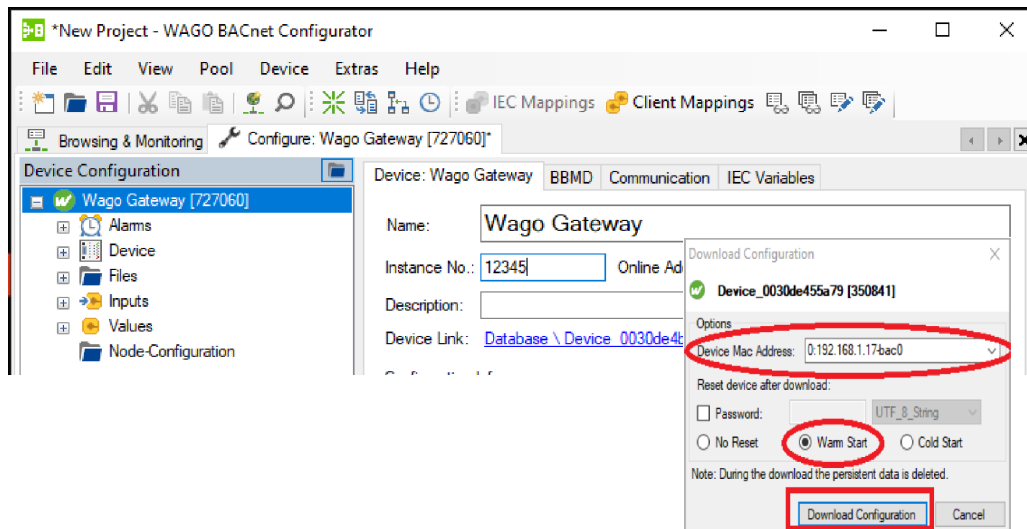**Note:** download the tool from the link on the left.

1. Scan the network for BACnet devices
2. Right click on the WAGO Gateway, and select "Add to Database"
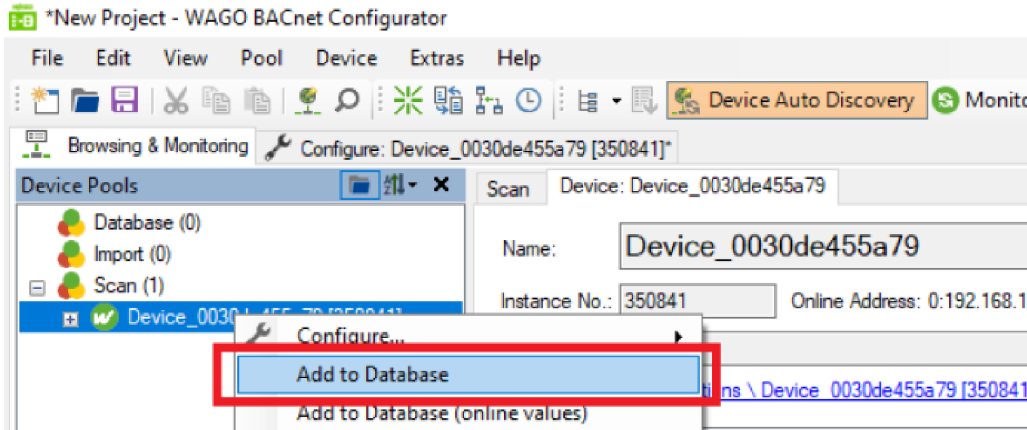
3. Switch to the "Database" tab, right click on the device and select "Configure"
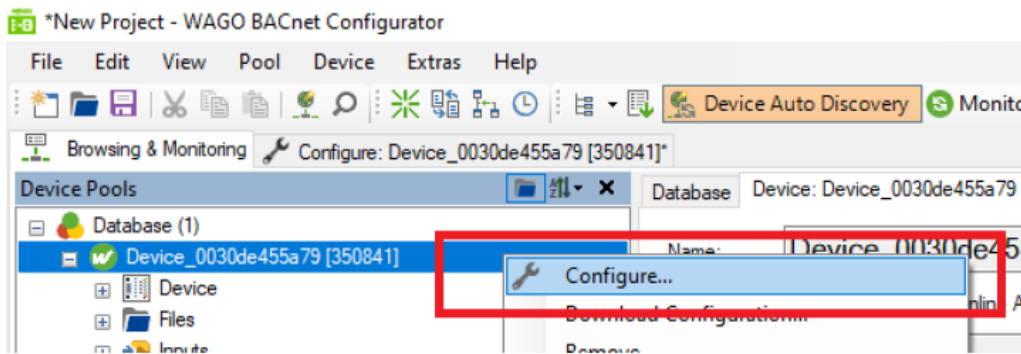
4. Change the "Device Instance No" and "Name" , then "Store and Download"

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Process Overview

Step		Responsibility	Page
1	Install the module.	Contractor	6
2	Establish the CAN bus connection.	Contractor	12
3	Connect the plug-in attachment.	Contractor	14
4	Establish the connection to the BACnet.	IT expert/system integrator	15
5	Power supply	Electrician	17
6	Commission the gateway.	IT expert/system integrator	18

Installing the Module

IMPORTANT

Incorrect ambient conditions and installation locations may impair data transfer and cause damage to the gateway.

Ambient conditions during operation
■ Permissible ambient temperature:
32 to 102°F (0 to 40°C)
■ Permissible relative humidity:
  – 32 to 102°F (0 to 39°C): ≤ 95%
 – ≥ 104°F (40°C): ≤ 50%
■ No direct sunlight

IMPORTANT

Operation by unauthorized persons may result in damage to the system. Access to the gateway must only be possible for authorized specialists with a key or tool.

Overview of connecting cables

Connecting cables	Length
Accessories: CAN bus cable	23 ft. (7 m)

Connections and Operating Elements

WAGO BACnet/IP gateway

U6   SYS   RST

U5   RUN

U4   I/0   24V 0V

U3   MS

U2   NS

U1   U7

SD

RUN
STOP
RESET
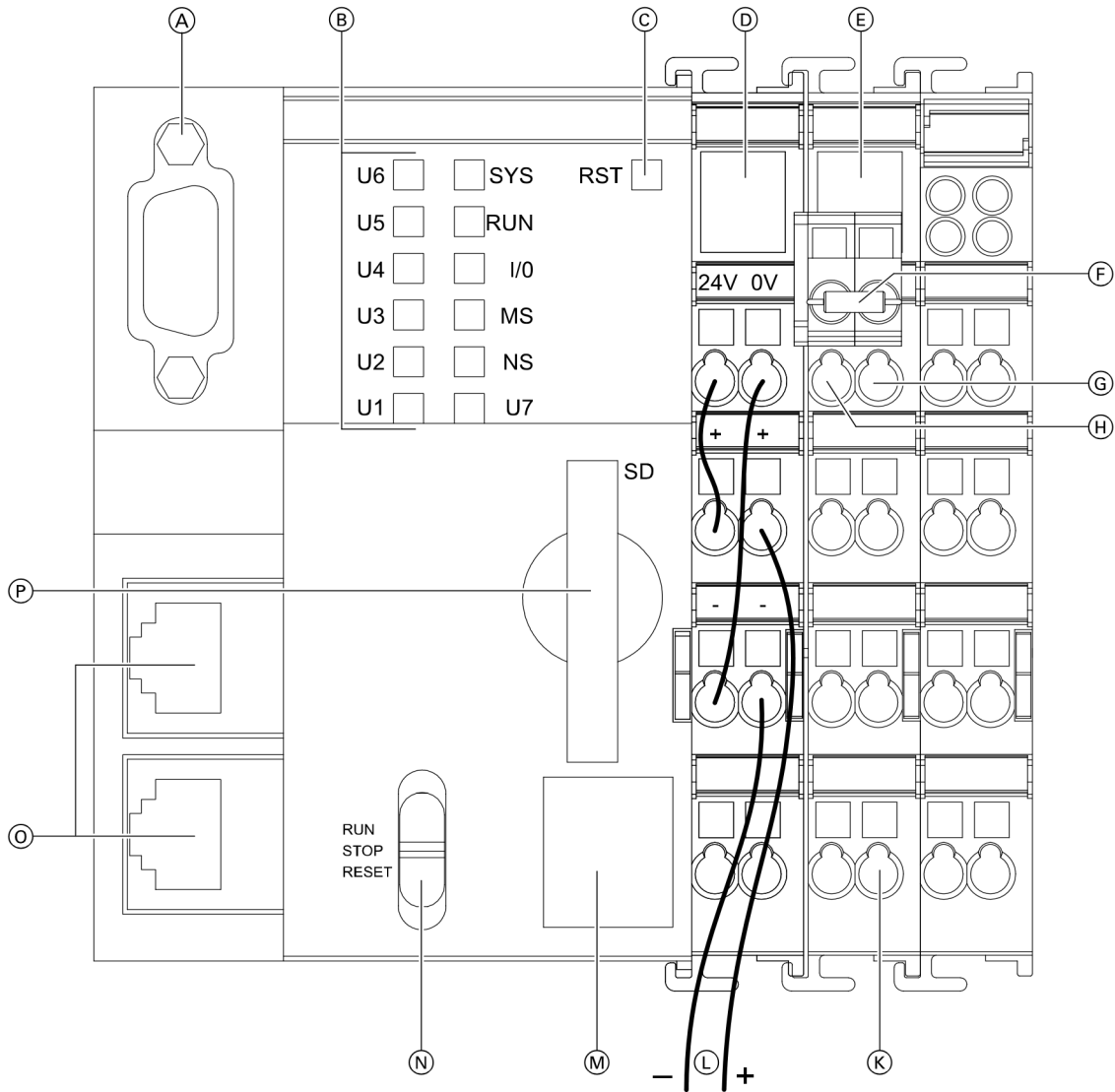
Legend
(A) Serial interface
(B) LED status indicators
(C) Reset button RST
(D) Status LED for supply voltage
(E) Status LED for CAN bus interface
(F) Plug-in attachment with terminator: See page 14
(G) CAN low, for looping through the CAN bus
(H) CAN high, for looping through the CAN bus
(K) CAN bus shield
(L) 24VDC supply voltage connection
(M) Do not open!

(N) Operating mode switch
    RUN   Standard mode
            Factory setting: Do not adjust!
    STOP Only for update process;
            see WAGO commissioning manual.
    RESET Do not adjust!
(O) Service interface: LAN connection for connection
    to PC/laptop or BACnet/IP connection
(P) Memory card slot

Connections and Operating Elements *(continued)*

LED indicators

| LED	Status	Meaning	Measure
User LED U1	Green	The connection to the boiler is active.	--
	Red	The CAN bus interface has the status "Bus Off": Short circuit or other serious fault	■ Check CAN bus connection: Plug, cable, terminator ■ Check whether boiler is switched on. ■ Check installation and connections of gateway and power supply unit. ■ If the fault cannot be rectified, contact Viessmann Technical Service.
	Other	Fault	Contact Viessmann Technical Service.

Power supply unit
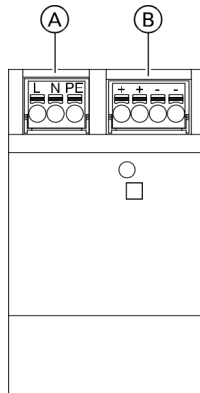
Legend
Ⓐ INPUT 120VAC, 60 Hz
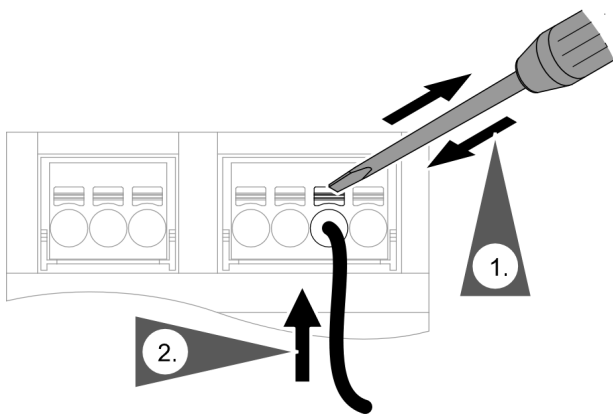Ⓑ OUTPUT 24VDC, 1.3A

Connecting and Releasing Cores

Gateway
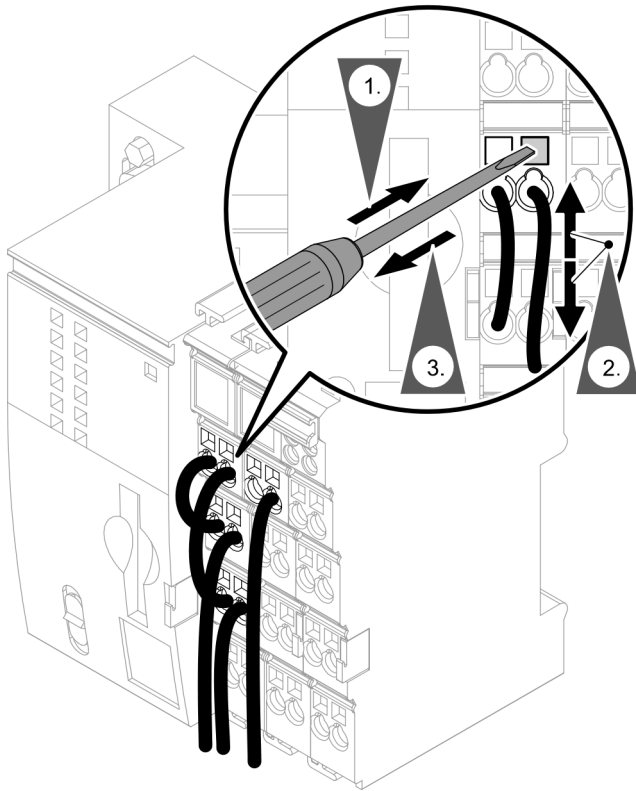
1. Insert a small flat head screwdriver into the opening direcly above the wire..

2. Tilt the handle of the screwdriver up.

3. Pull the wire straight out.

Example: BACnet/IP gateway

Power supply unit

1. Using a small screwdriver push in the orange button directly above the wire.

2. Pull the wire straight out.

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Establishing the CAN Bus Connection

- The Viessmann CAN bus is designed for "line" bus topology with a terminator at both ends (accessories).

- With CAN bus, the transmission quality and the cable lengths depend on the electrical properties of the cable:
  - Only use cable types listed in the following table.
 - Only use one cable type within a CAN bus.

Recommended cable type (on site):

CAN bus cable	In line with ISO 11898-2, twisted pair cable, shielded
■ Cable cross-section	0.34 to 0.6 mm^2 (22 to 18 AWG)
■ Characteristic impedance	95 to 140 Ω
■ Max. length	650 ft. (200 m)

Alternative cable types (on site):

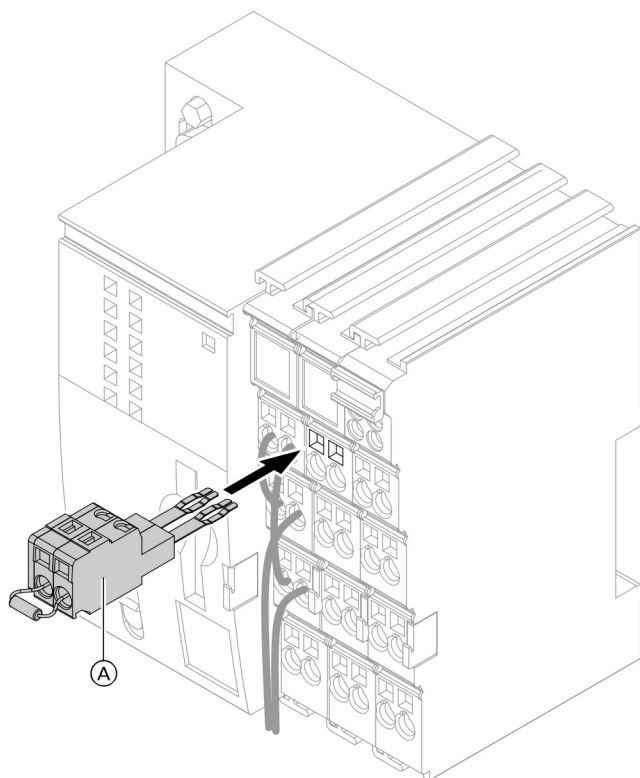| CAN bus cable ■ Max. length	2-core, CAT5, shielded 165 ft. (50 m)
CAN bus cable ■ Max. length	2-core, CAT7, shielded 650 ft. (200 m)

Establishing the CAN Bus Connection *(continued)*
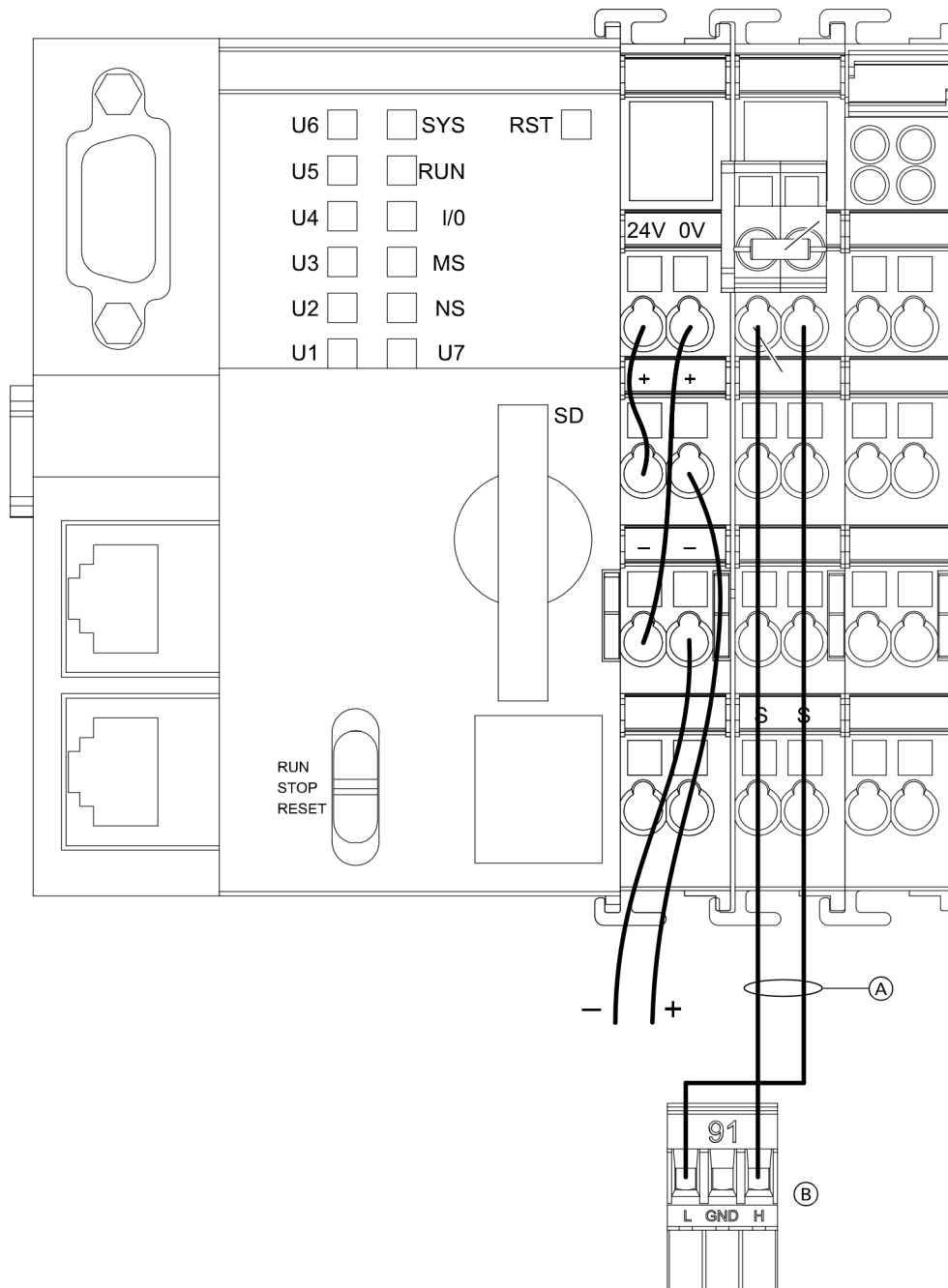
Legend

Ⓐ CAN bus shield
Ⓑ Cable for 91 for controlling the boiler
(standard delivery of the gateway)

Installation and service instructions for boiler
control unit

Connecting the Plug-in Attachment
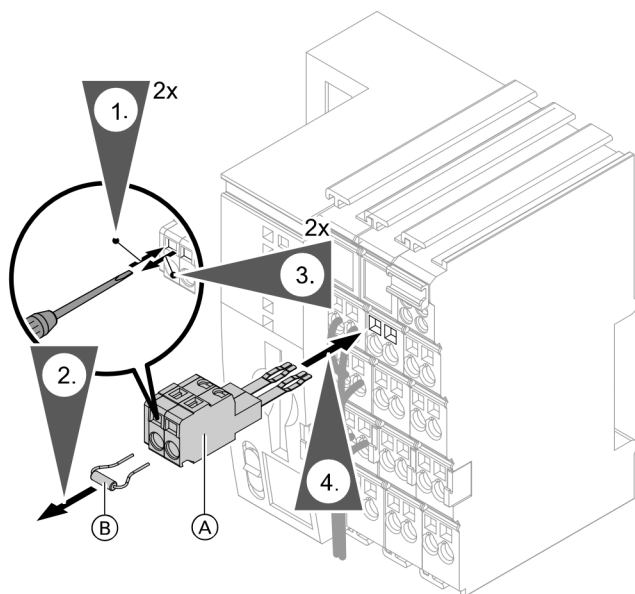
WAGO BACnet/IP gateway
The plug-in attachment (standard delivery) must be
plugged in.
Do not connect the plug-in attachment until the CAN
bus cable has been connected.
If the gateway is at the beginning or end of the CAN bus:

Legend
Ⓐ Plug-in attachment with terminator (standard delivery)

**If the gateway is not at the beginning or end of the
CAN bus:**
Plug in the plug-in attachment without the terminator.
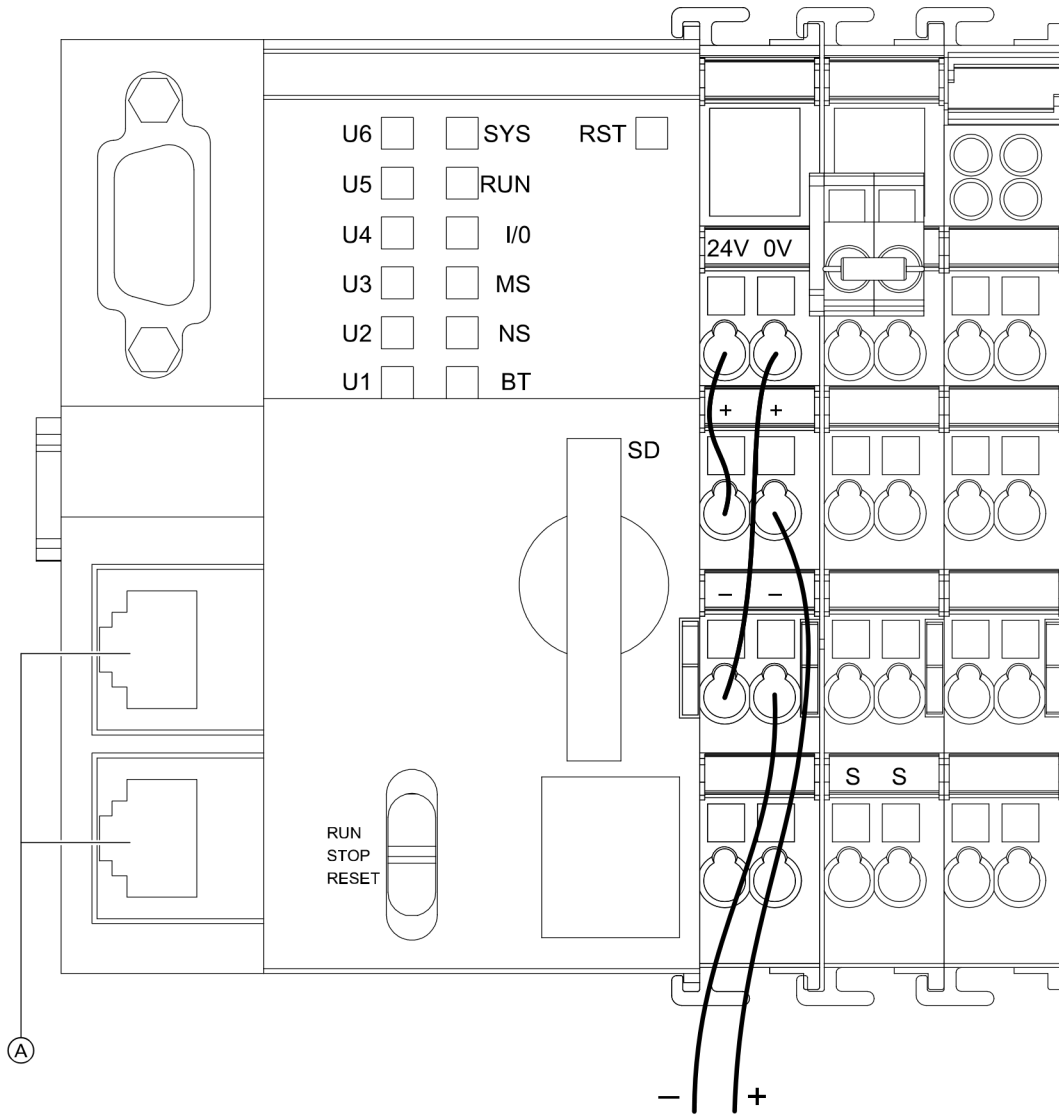Use the plug-in attachment for looping through the
CAN bus.

Legend
Ⓐ Plug-in attachment (standard delivery)
Ⓑ Terminator

Establishing the Connection to the BACnet/IP Gateway

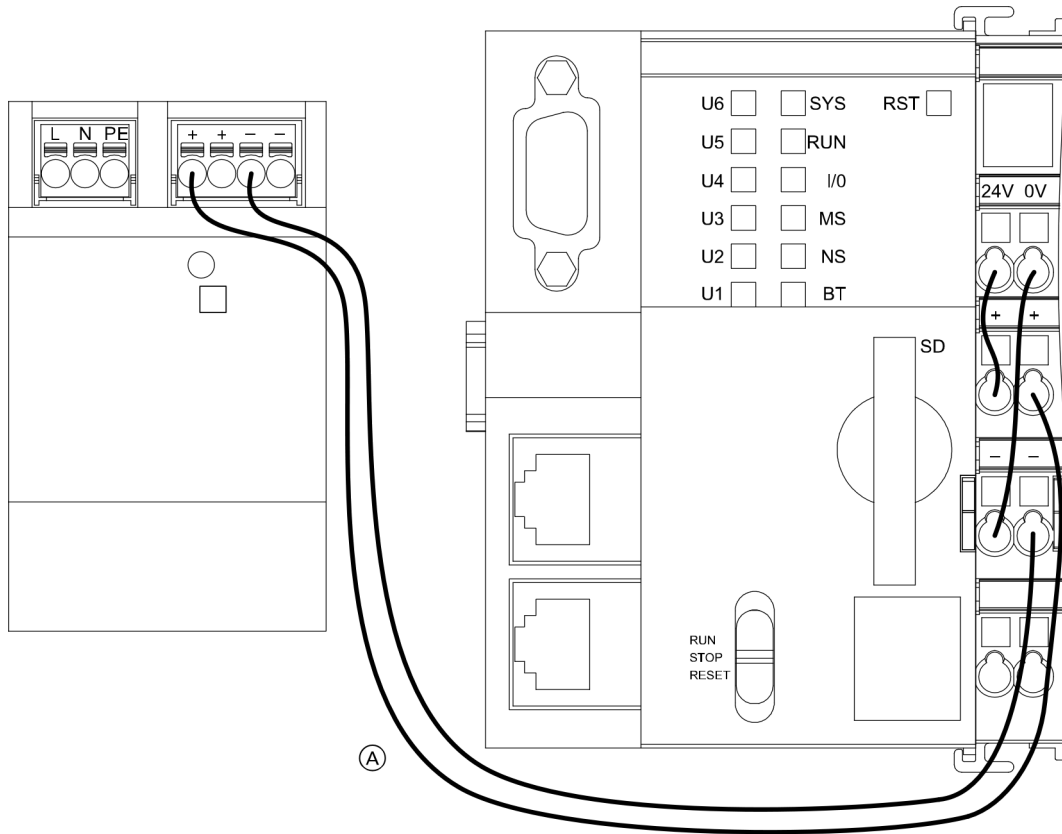The connection to the network must be established by the system integrator.

U6	SYS	RST
U5	RUN
U4	I/0
U3	MS
U2	NS
U1	BT

24V 0V

+   +

−   −

SD

S   S

RUN
STOP
RESET

−   +

Ⓐ

Legend
Ⓐ Connect BACnet/IP via RJ45 interface

Connecting the Gateway to the Power Supply Unit

Connecting cores in the power supply unit.

Legend

(A) Cable cores between gateway and power supply unit (standard delivery)

The WAGO gateway is supplied in the encloser with the power supply unit prewired to the gateway.

Power Supply

General information

The WAGO gateway comes complete with a 6 ft. (2 m) power cord with convience plug for simplified installation.

> ## ⚠ WARNING
>
> **The control must be grounded.**
> **Ensure that 'L', 'N' and 'G' are not interchanged.**

> ## ⚠ WARNING
>
> **Incorrectly executed electrical installations can lead to injuries from electrical current and result in appliance damage.**

IMPORTANT

Electrical installations must comply with the latest edition of:

- **In the U.S.A., the National Electrical Code (NEC), ANSI/NFPA 70 and any other state, local codes and/or regulations.**

- **In Canada, the Canadian Electrical Code (CEC), CSA C22.1 Part 1 and any other province, territory, local codes and/or regulations.**

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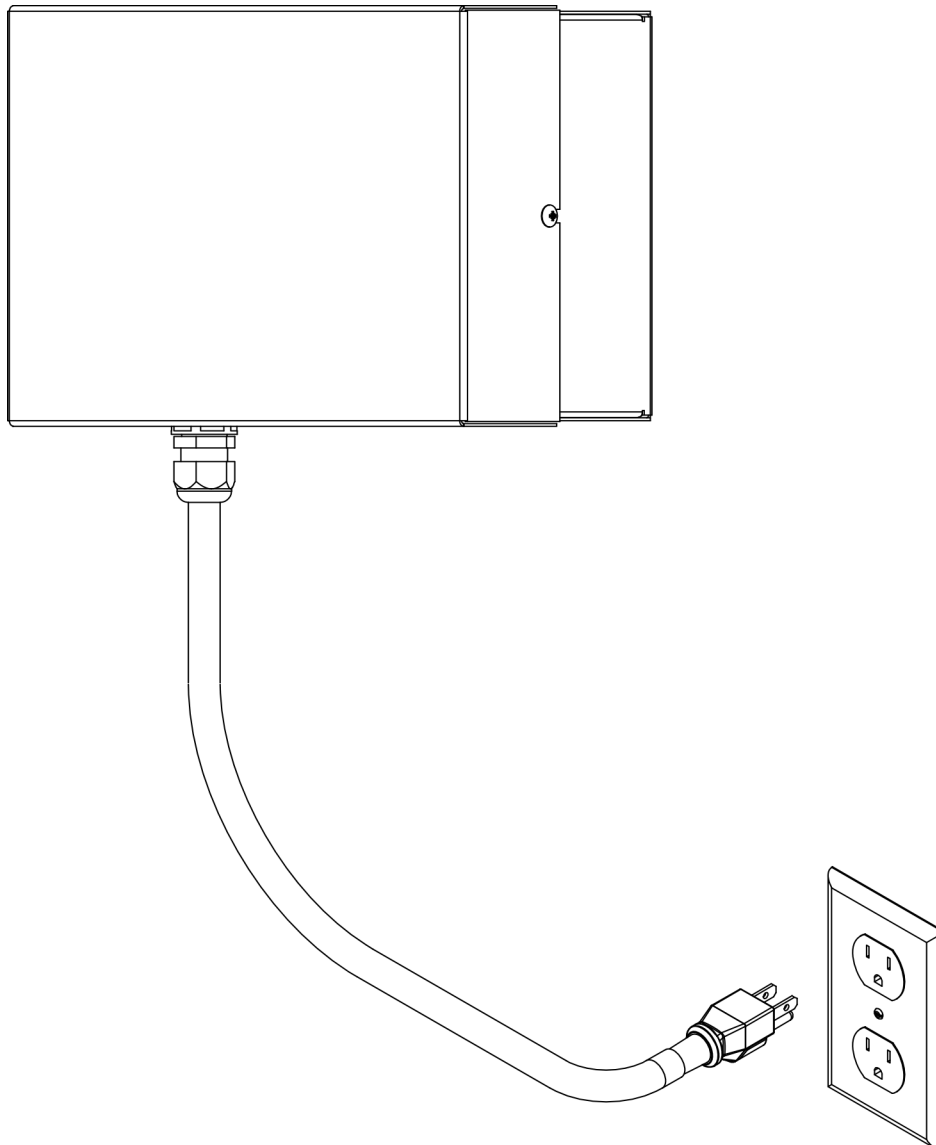
Commissioning the Gateway

Commissioning must be carried out by the IT expert or system integrator.

1. Switch on the boiler.
2. Switch on the power supply for the gateway.
3. Check the status of the LED for standard mode after switching on: See the following table.
   If the LED indicators do not match the table, check the connections: See overview on page 8.

LED indicators	Status of the LED for standard mode
SYS	Green
RUN	Green
I/O	Green
MS	OFF
NS	OFF
U1	Green
U2 - U6	Off
BT	Green **Note:** If the LED lights up red or yellow, a BACnet-specific error is present. Clarification with system integrator is required

4. For further commissioning steps, see the "WAGO BACnet automation gateway commissioning manual" at www.automation-gateway.info
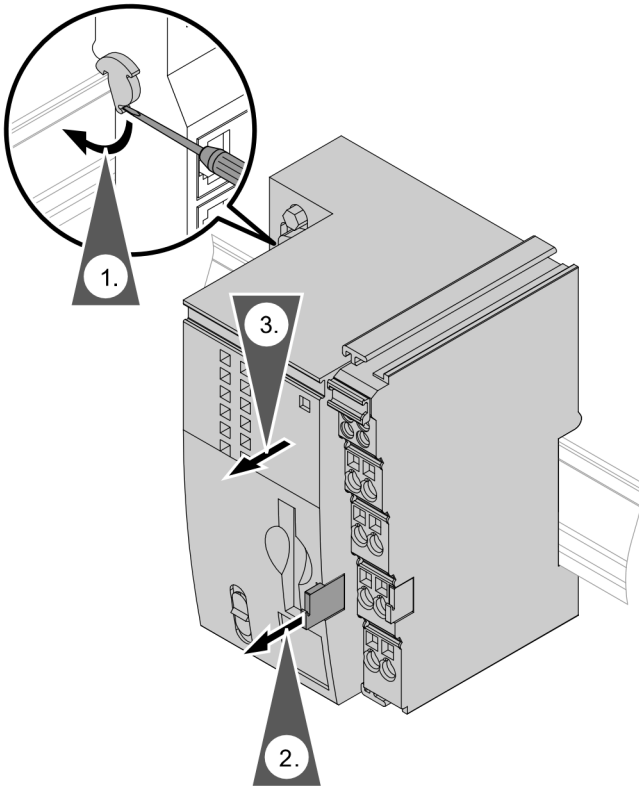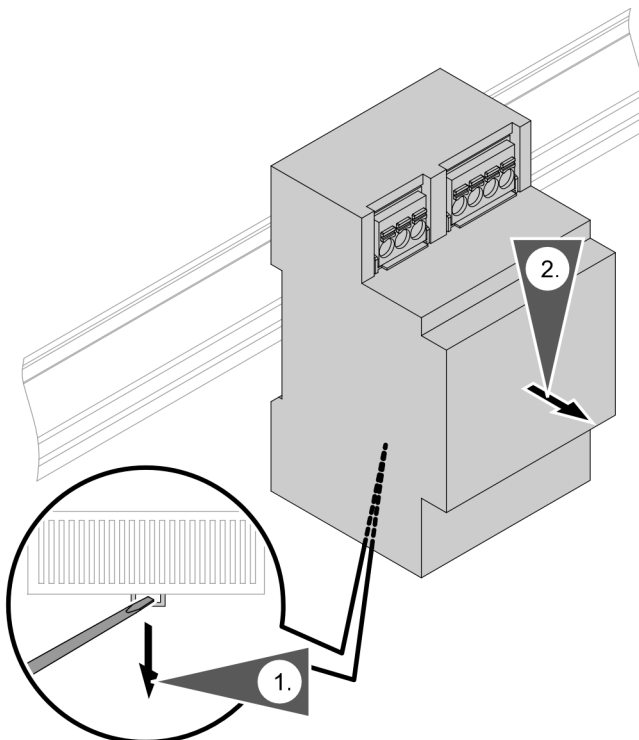
Dismounting the Terminals
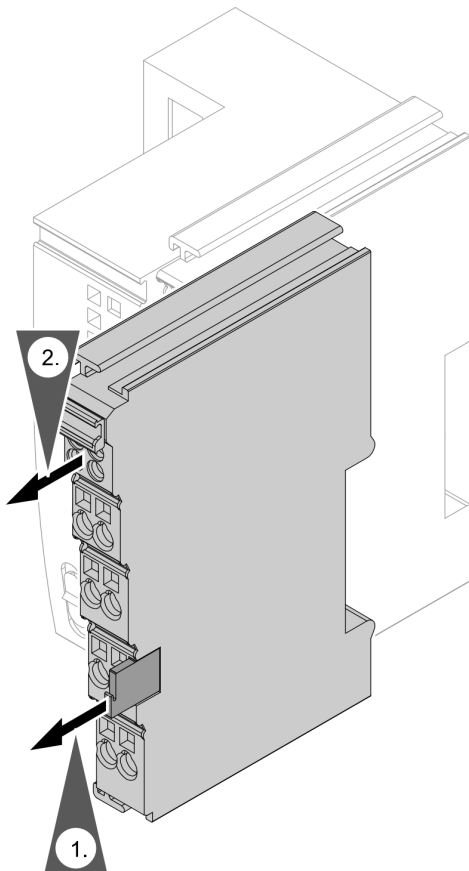
If the gateway or power supply unit need to be dismounted, e.g. because the device is faulty, proceed as shown in the following diagrams.

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Dismounting the Gateway

Dismounting the controller

Dismounting the Power Supply Unit

Gateway

WAGO BACnet/IP gateway

Power supply	24VDC
Power consumption	Max. 116 mA
Nominal rating	2.8 W
Permissible ambient temperature ■ Operation ■ Storage ■ Transport	32 to 104°F (0 to 40°C) -4 to 140°F (−20 to +60°C) -4 to 140°F (−20 to +60°C) for max. 3 months or average 95°F (35°C)
Dimensions	

4 in.
(100 mm)

4 in.
(100 mm)

2½ in.
(65 mm)

3 in.
(72 mm)

Power Supply

Power supply unit

Rated voltage	100 to 240V~
Rated frequency	50 to 60 Hz
Rated current	1.34A
Output voltage	24VDC
Permissible ambient temperature ■ Operation ■ Storage and transport	32 to 104°F (0 to 40°C) -40 to 185°F (−40 to +85°C)
Dimensions	

Final Decommissioning and Disposal

Viessmann products can be recycled. Components and substances from the system are not part of ordinary household waste.
For decommissioning the system, isolate the system from the power supply and allow components to cool down where appropriate.
All components must be disposed of correctly.

°C
°F

130	—	266
125	—	257
120	—	248
115	—	239
110	—	230
105	—	221
100	—	**212**
95	—	203
90	—	194
85	—	185
80	—	176
75	—	167
70	—	158
65	—	149
60	—	140
55	—	131
50	—	122
45	—	113
40	—	104
35	—	95
30	—	86
25	—	77
20	—	68
15	—	59
10	—	50
5	—	41
0	—	**32**
-5	—	23
-10	—	14
-15	—	5
-20	—	-4
-25	—	-13
-30	—	-22
-35	—	-31
-40	—	-40