

Waterloo Campus
750 McMurray Road
Waterloo, Ontario, N2V 2G5



March 16, 2020

Viessmann Academy Seminars during the Covid-19 situation

Hello everyone,

With regards to the Covid-19 pandemic, the Viessmann Academy is making some changes in an effort to protect the health and wellbeing of our customers and staff.

Following the guidelines as set out by Viessmann Canada, the W.H.O., Canadian national and regional health authorities, we will be implementing the following temporary changes.

As of immediately we are cancelling all Academy seminars at the Waterloo campus until further notice.

We will also be cancelling any training done by Viessmann staff outside of Viessmann facilities.

If you are currently signed up for an open date seminar, we will keep your name on the wait list and as the seminars are rescheduled, you will be notified of the new date for any seminar you are registered for.

If you are registered for a Viessmann seminar through your Viessmann wholesaler or local Viessmann Sales Rep, they will inform you of any rescheduled dates as they become available.

Although we regret needing to take these actions, we feel it is in the best interest of all Canadians to do what we can to minimize the impact of this outbreak on our population.

Additional information regarding our Canadian Corporate response to Covid-19 can be found at, https://www.viessmann.ca/en/press/coronavirus_update.html

Thank you for your understanding and we look forward to seeing you again when training resumes.

If you have any questions, please feel free to contact us at

By phone at (519)-885-6300

By email at academy@viessmann.ca

A handwritten signature in black ink, appearing to read 'Mark Norris', is written over a light grey horizontal line.

Mark Norris

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