



## **Troubleshooting Fault 'EE' and 'EB'**



We create living spaces for generations to come













## Vitodens 222-F, B2TB Vitodens 200, B2HA&B



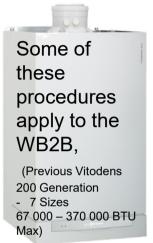
**Ten Models** 

## Vitocrossal 300, CU3A



Four Models 94 000 to 199 000 BTU Maximum Input

## Vitodens 200, WB2B







Single Model 125 000 BTU

**Maximum Input** 









## Fault Information Located in the - Service Instructions Manual -

Fault code on display Detailed fault code *2		System behavior * 1	Cause	Corrective action			
EE	132	Burner in a fault mode	At burner start, flame signal is missing or too weak	Check gas supply (gas pressure and gas regulator). Check gas train. Check ionization electrode and connecting cable. Check ignition: - Connecting leads to ignition module and ignition electrode Ignition electrode gap and contamination (see page 26). Check condensate drain. Press reset button R.			

all for heat	_	(blower)	speed test			timing / flame stabilization	modulation or calibration	gas valve proof and closure test	Post-purge speed test	Post-purge (if initiated
Vater-flow witch closed		1					,			
gnition										
Combination pas valve								1		
lame signal										
an speed										
fan control										
Andulation set point										
hase	0	1	2	3	4	5	6	7	8	9
lequence ime		Normal <1s Max. <51s	Normal <1s Max. <51s	0.1s	0.4s	44		Normal < 3s Max. < 15s	Normal <3s Max. <15s	0.15s





#### Phase 0: Stand-by

Complete shutdown until the next call for heat. In this phase both the combination gas valve and the blower are not energized.

### Phase 1: Stand-still status test (blower)

A call for heat initiates internal blower sensory communications to confirm that the blower is truly in stand-still position. Blower speed measured must be < 300 rpm within a 51 second period.

## Phase 2: Pre-purge speed test

Controller sends and receives signal to / from fan speed controller to verify maximum rpm of the blower.

#### Phase 3: Pre-purge

Pre-purge cycle starts within the pre-programmed timing. Pre-purge timing is in addition to previous phase (2). The fan speed must be greater than and within the range of pm requested by the controller.

### Phase 4: Pre-ignition

The ignition spark is initiated and controlled.

Phase 5: Ignition / safety timing / flame stabilization. The gas valve opens during the safety timing period (4 seconds). If a flame is detected, this phase ends immediately in < 1.5 seconds. If the flame is not established after 3 trials, the burner will lock out and will require a manual reset. Controller required time for flame stabilization.

### Phase 6: Burner modulation operation or calibration

At the end of the flame stabilization period (4.5 seconds.), a release for modulation occurs and the burner temperature controller will take over from the flame safeguard. Forced shutdown after 24 hours continuous operation. Automatic calibration may be initiated by the controller.

#### Phase 7: Combination gas valve proof of closure test

If during the normal operation of the burner a controlled (or uncontrolled) shut-down occurs, a complete mechanical and electrical gas valve proof of closure test will be performed by the flame safeguard. After a successful mechanical and electrical proof of closure test, the flame safeguard will expect that the flame is not present. If, however, the flame existed for a period of >15 seconds, the flame safeguard will go into permanent lock-out.

#### Phase 8: Post-purge speed test

Both gas valves are closed during this phase. End call for heat.

Post-purge occurs during the programmed period.

#### Phase 9: Additional post-purge

If the fixed high limit trips during normal operation, the blower will purge for 15 minutes to cool the heat exchanger.



## Fault Information Located in the - Service Instructions Manual -

EB	194	Burner in a fault mode	during calibration	Check gap between ionization electrode and burner gauze assembly (see page 26). Check allocation of gas type (see page 19). Check flue system; remedy flue gas recirculation if required. Press reset button R.
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	Stand by	Stand-still status test (blower)	Pre-purge speed test	Pre-surge	Pre-ignition	Ignition / safet timing / flame stabilization	Burner modulation or calibration	Combination gas valve proof and closure test	Post-purge speed test	Additional Post-purge (if initiated)
Call for heat										
Water-flow switch closed		1								
Ignition										
Combination gas valve										
flame signal										
Fan speed										
Fan control										
Modulation set point										
Phase	0	1	2	3	4	5	6	7	8	9
Sequence time		Normal <1s Max. <51s	Normal <1s Max. <51s	0.1s	0.4s	4s		Normal < 3s Max. < 15s	Normal <3s Max. <15s	0.15s

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Modulation range Transition

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Both gas valves are closed during this phase. End call

Post-purge occurs during the programmed period.

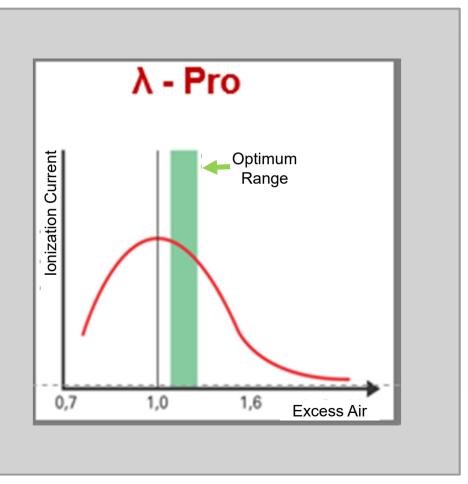
#### Phase 9: Additional post-purge

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# Lambda Pro **Burner Combustion Management**



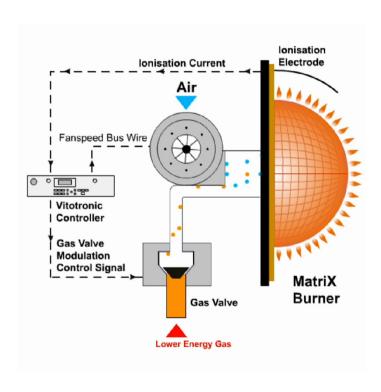
## Lambda Pro Technology: How it works:

- -Controls gas and air independently of each other
- -lonization current indicates flame quality, not just proof of flame
- -Gas and air control constantly adjusts to changes
- -No field adjustments required

The Lambda calibration point is used to maintain optimum combustion throughout the burner operation.



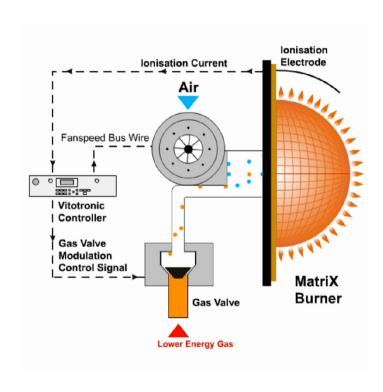
# Lambda Pro Burner Combustion Management What happens while calibrating?



- Calibration is an automatic alignment which occurs at regular intervals to consider drift and aging of the ionization electrode
- It adjusts the firing process to the existing gas quality maintaining a more consistent fuel air ratio, resulting in more reliable boiler operation
- The flame signal is measured and compared to the factory default range, an internal computing process calculates then adjusts Fuel/Air ratio
- Burner runs at constant speed, (Approximately 2880 RPM)
- The calibration process takes about 1 minute



# Lambda Pro Burner Combustion Management What happens while calibrating?



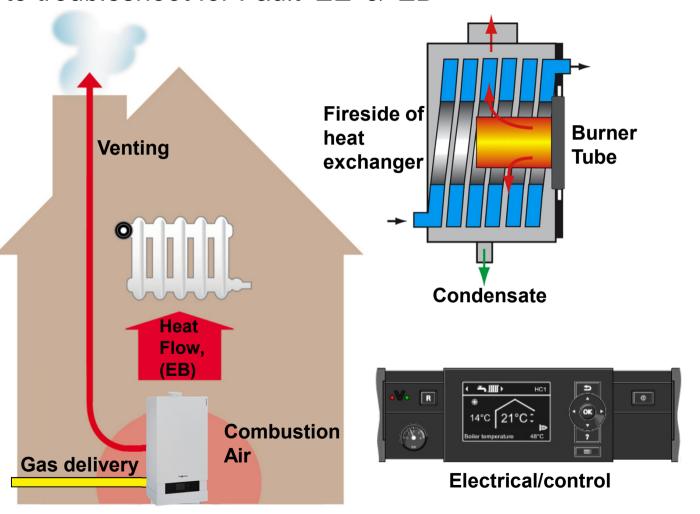
- There are two kinds of calibration 20% and 100%
- 20% calibration occurs after every error message, after every power up and then after every 2nd, 4th, 8th, 16th, 32nd, 64th, 256th and 512th burner start. Then every 512th burner start
- The difference between a 20% calibration to 100% calibration?
- A 20% calibration is added/compared with past calibrations to position the base value
- A 100% calibration becomes the new base value
- A 100% calibration can be conducted manually

## Overview of the areas to troubleshoot for Fault 'EE' & 'EB'





Gas Valve/Burner Assembly Ignition and Ionization



# Service Tools Required for Combustion Fault Troubleshooting



https://viessmannorange.weeverapps.com/?postLogin=true



## Welcome to V-Orange





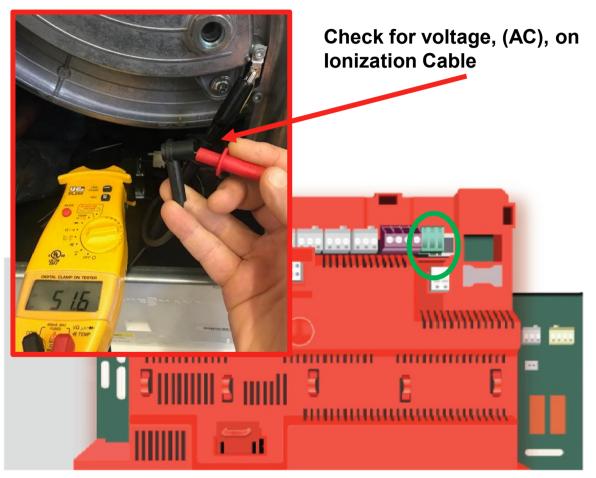








# **Troubleshooting – Fault 'EE' & 'EB' – Checking Polarity**







# Troubleshooting - Fault 'EE' & 'EB' - Checking Ground







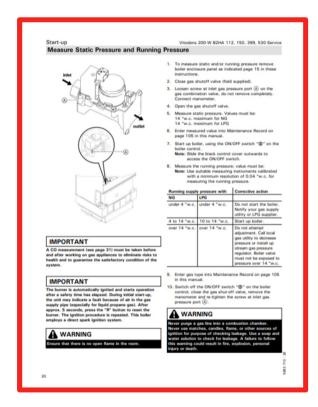
# **Troubleshooting – Fault 'EE' & 'EB' – Gas Delivery Pressure**



Measuring Gas Pressure

## Three Measurements must be checked:

## Check Static - 14" wc Maximum













VIESMANN

Measuring Gas Pressure

Perform Relay Test – Full Load, (High Fire) – 4" wc Minimum, 10" for Propane













0

=:



Measuring Gas Pressure

( 5 III)

•V• R

Power boiler off as burner is in high fire to check

**Lock-up pressure, must stay below** 14"







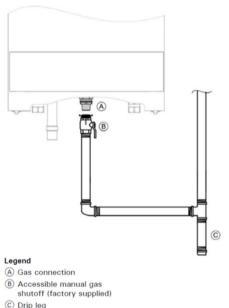


# **Troubleshooting – Fault 'EE' & 'EB' – Gas Piping**









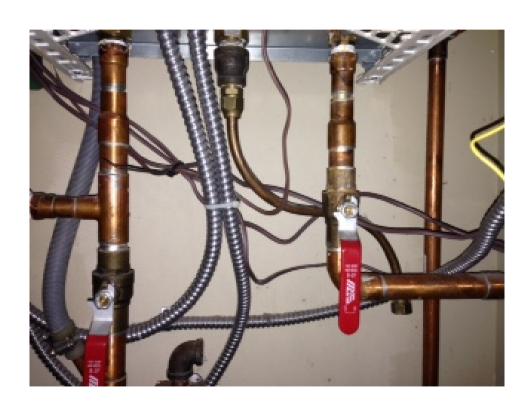


Gas Piping – Keep Gas Regulators more than 3' upstream of boiler ensure proper piping of system to avoid damage to gas valve

# Troubleshooting - Fault 'EE' & 'EB' - Gas Piping - Sulfidation



## **Copper Gas Line Issues – High Pressure Drop**



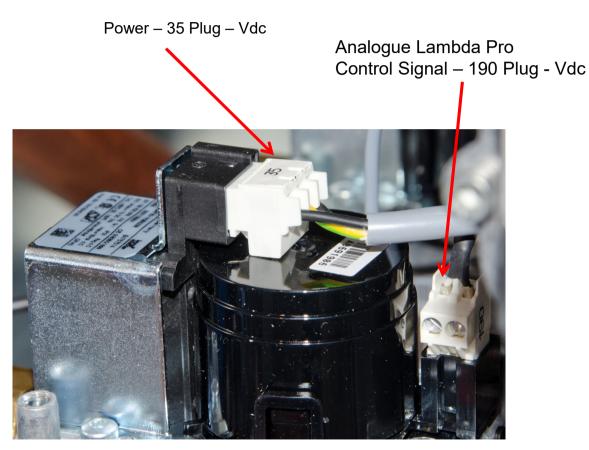


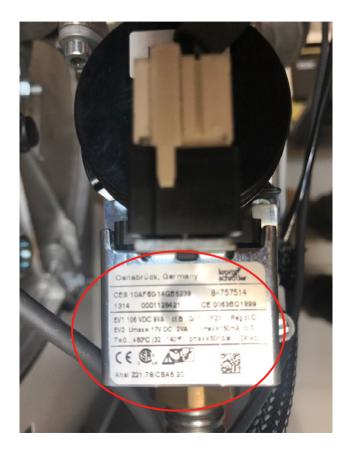


## **Troubleshooting – Fault 'EE' & 'EB' – Gas Valve**



## **Gas Valve Power Connections**





## Troubleshooting - Fault 'EE' & 'EB' - Gas Valve



## Measure for resistance across valve coil – Both 35 and 190

## **Small Gas Valve 75 ohm**



Large Gas Valve 20 ohm



Small Gas Valve 1.6 Kohm



Large Gas Valve 0.6 Kohm

## **Troubleshooting – Fault 'EE' & 'EB' – Gas Valve**



# Measure for Voltage to Gas Valve







Measurement of Vdc from 190 Plug – Low Fire 3.5Vdc High Fire 5.5Vdc



## Lambda-Pro-Control Version 2

# The Ignition Electrode Used As A Second Io Electrode

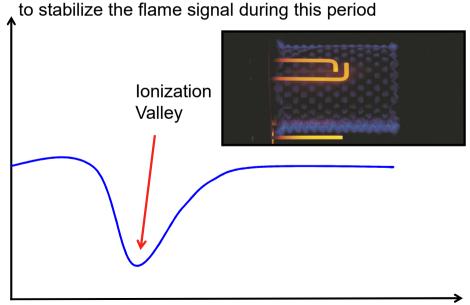
## **Addressing The Ionization Valley**

Signal

Ionization

- On Startup the ionization signal dips as the electrode warms up

- Lambda Pro Version 2 uses a second flame detector to stabilize the flame signal during this period



Ignition electrode used as a Second Ionization Electrode

Primary Ionization
Flectrode

New Ignition Transformer Unit carries the second Ionization signal.



# Troubleshooting - Fault 'EE' & 'EB' - Checking Ionization Current



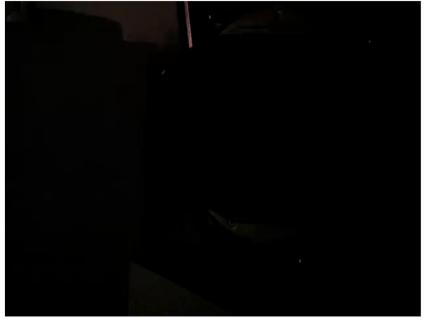


Maintenance and Servicing

Lambda Pro combustion control

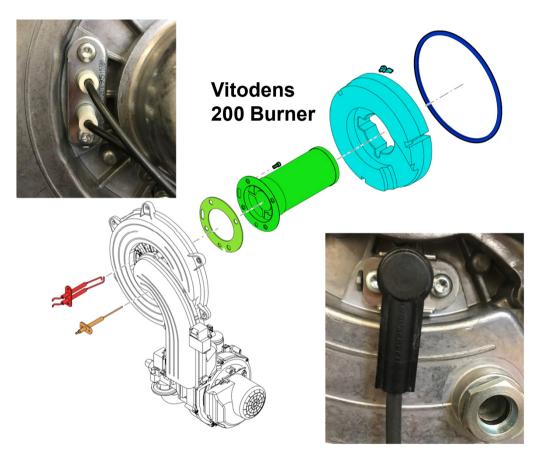
## Procedure for checking the ionisation current:

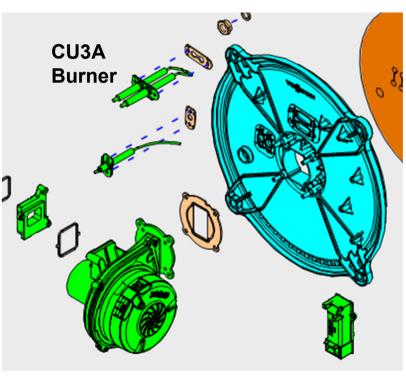
- Fire Boiler
- 2. Access Coding level 2
- 3. Scroll to Code 8A: 175 change to 176
- 4. Scroll to Code 42 : ? This figure is the m/amps measurement by the ionization electrode as the burner is firing. The figure should steadily rise from a starting point of 6 or 7.
- Immediately after a miss-fire of the burner resulting in an F4 lockout, scroll to Code 48:?, accessed via 8A: 175 to 176, if the resultant figure is less than 9, then it is an ionization electrode fault.



# Troubleshooting – Fault 'EE' & 'EB' – Ignition and Ionization Rod Checking Electrodes – Condition/Conductivity/Crocks in Demotion

Checking Electrodes – Condition/Conductivity/Cracks in Porcelain

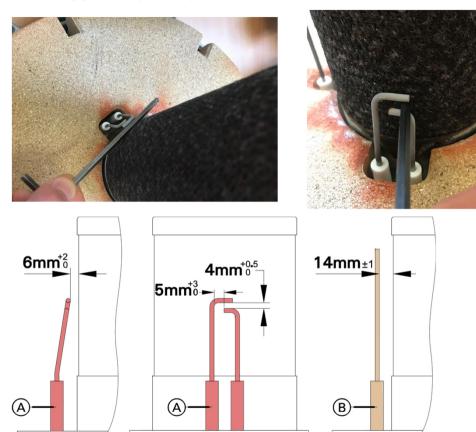


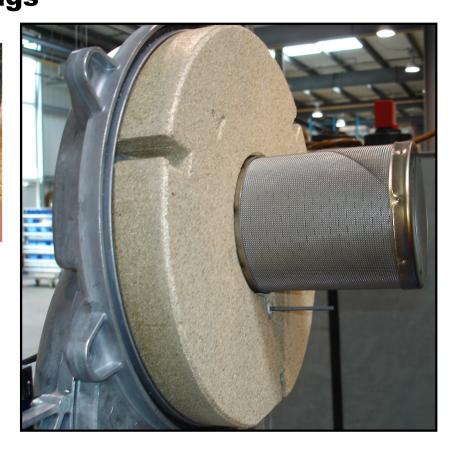


# Troubleshooting – Fault 'EE' & 'EB' – Electrodes Igniter & Ionization Electrode Settings



Vitodens 200 B2TB/B2HB/B2HA





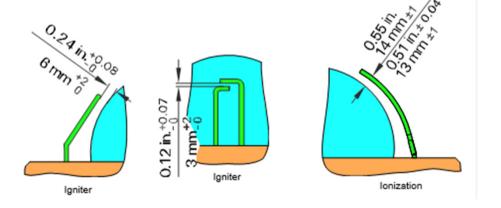
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# Troubleshooting – Fault 'EE' & 'EB' – Electrodes Igniter & Ionization Electrode Settings



Vitocrossal 300 CU3A

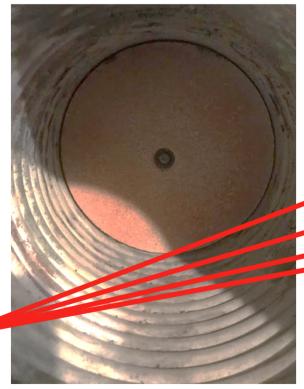




# Troubleshooting - Fault 'EE' & 'EB' - Service and Maintenance



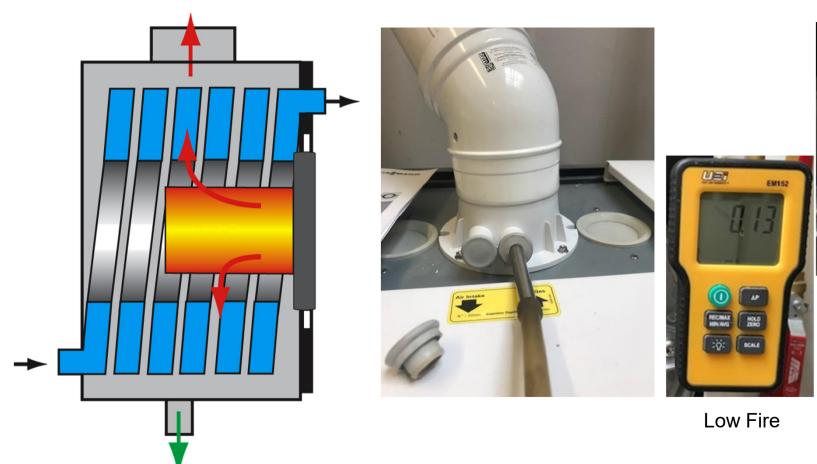
Cleaning Tool is designed to remove debris from flue gas gaps







# **Troubleshooting - Fault 'EE' & 'EB' - Vent Pressure**

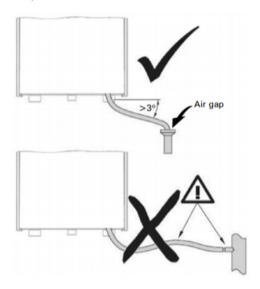






# Troubleshooting – Fault 'EE' & 'EB' – Condensate Flow

Examples of condensate drain installation





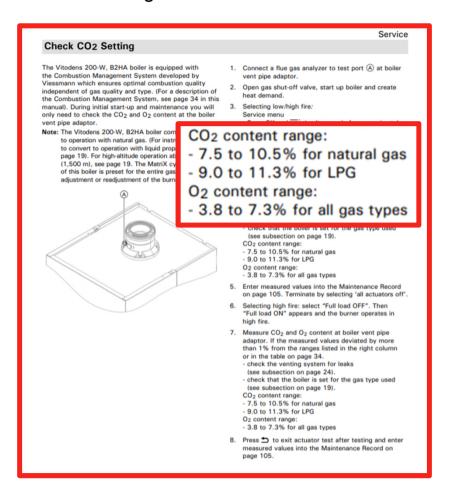


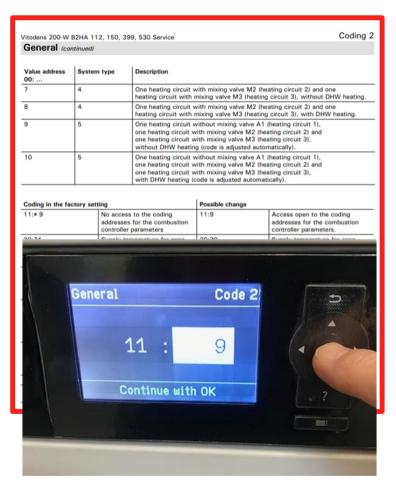


## Troubleshooting – Fault 'EE' & 'EB' – Forced Calibration



Combustion testing – Manual Calibration Function – ALL VALUES MUST BE RESET TO ZERO WHEN DONE

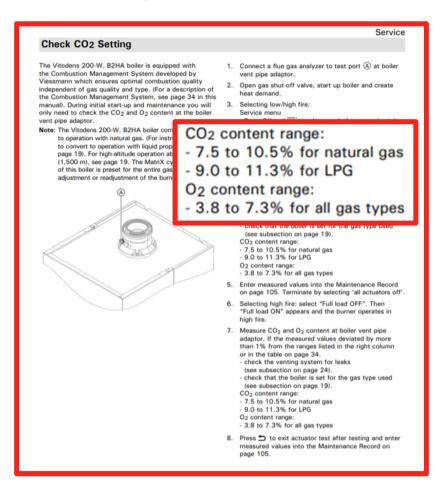


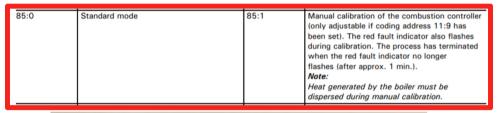


## Troubleshooting – Fault 'EE' & 'EB' – Forced Calibration



## Combustion testing – Manual Calibration Function



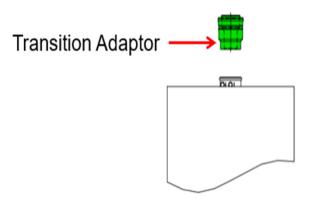




## Vitodens 200-W, B2HA/B, B2TB & CU3A



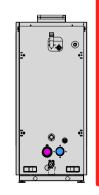
## **Venting Layouts Supported**

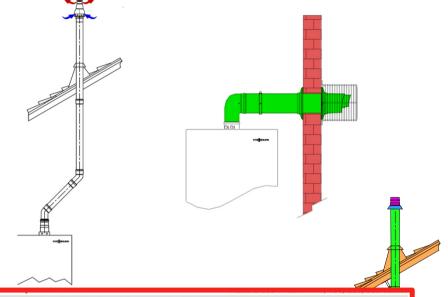


## **Important Note:**

Boiler sizes 285, 311, 352, 399, 530 using concentric vent systems require an vent transition adaptor.

■ Condensate must drain from the flue pipe to the boiler. Ensure a suitable gradient of at least 2-3° based on the vent manufacturer's system design [example: for a 3° system approx. 2 in. per 3.3 ft. (50 mm per 1 m) on any horizontal venting components].





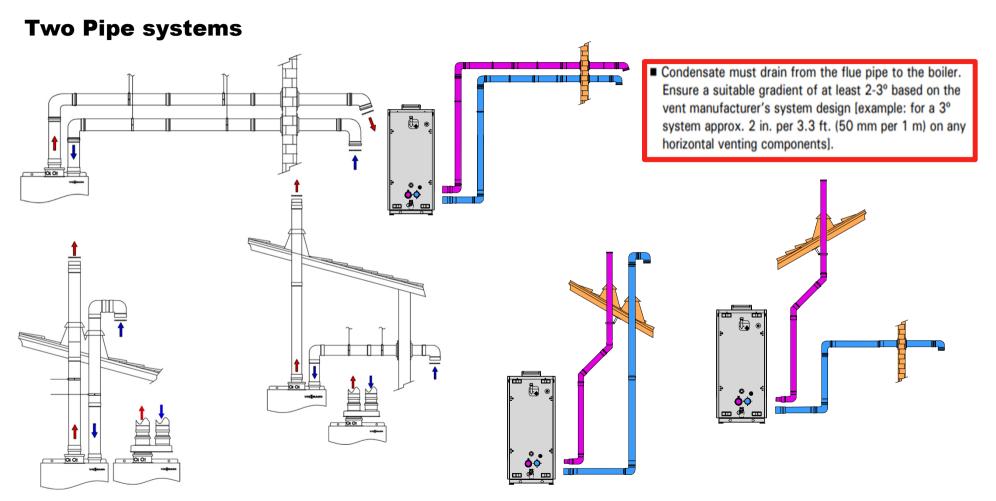
## Check Coaxial Venting System for Leaks (circular air gap measurement)

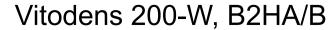
Viessmann strongly recommends that the heating contractor perform a simplified leak test during boiler start-up. For this purpose it is sufficient to measure the CO2 concentration of the combustion air in the coaxial gap of the air intake pipe. The vent pipe is considered sufficiently leak-proof if a CO2 concentration in the combustion air no higher than 0.2% or an O2 concentration no lower than 20.6% is measured. If higher CO2 values or lower O2 values are measured, check venting system thoroughly. Note: The vent pipe adaptor comes with two

measurement ports, one for combustion air-intake measurement and one for flue gas measurement.



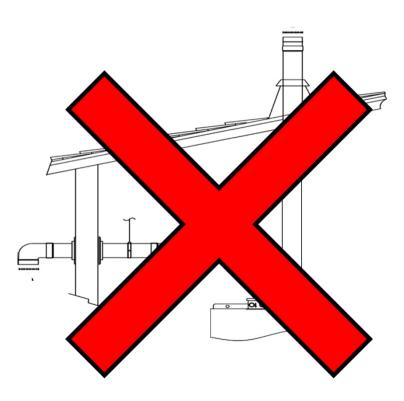








# Rigid Single Wall Venting Layouts NOT Supported

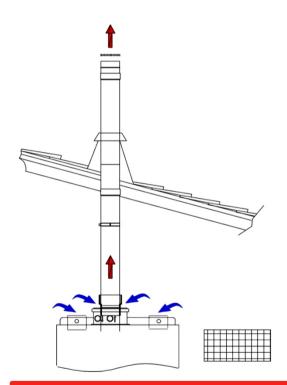




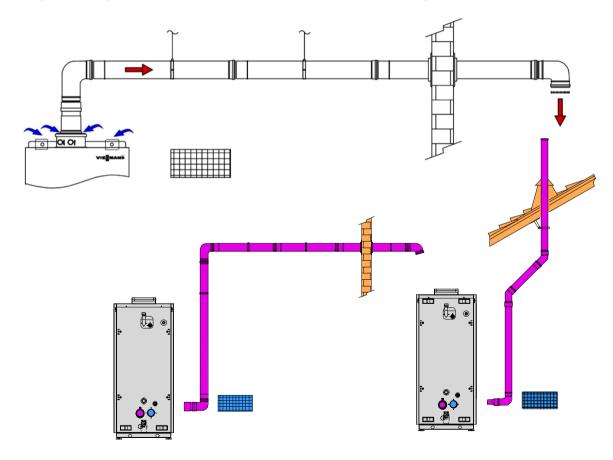




# Rigid Single Wall Venting Layouts Supported - Single pipe



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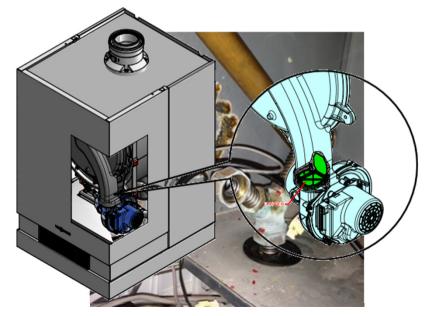
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# **Negative Pressure in Mechanical Room**



The boiler location should never be under negative pressure. Exhaust fans, attic fans, or dryer fans may cause air to be exhausted at a rate higher than the air can enter the structure for safe combustion. Corrective action must be taken to ensure enough air is available. Never cover the boiler or store debris or other materials near the boiler, or in any way block the flow of adequate fresh combustion air to the boiler.

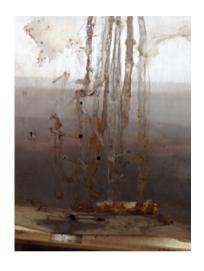








# **FGR Signs to Be Aware**













# Troubleshooting - Fault 'EE' & 'EB' - Venting and Combustion Air











Exhaust and Combustion Air Too Close, even considering prevailing winds





Blockage Due to Ice Buildup/Condensate Restriction

The vent termination for side wall air intake installations should be located on a wall that is least affected by prevailing winds. High winds may affect boiler operation and/or degrade the exterior finish of the wall. They may also cause recirculation of the appliance's own flue products. Recirculation of flue products can result in poor combustion and inlet condensation problems. If wind is a problem, steps must be taken to shield the vent termination from high winds, such as building a fence or planting shrubs. Ensure that the total equivalent vent length is not exceeded.

## Troubleshooting – Fault 'EE' & 'EB' – Venting and Combustion Air











Contamination increases pressure drop through the burner, all Contamination must be thoroughly cleaned from boiler cabinet to the burner cylinder



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# Troubleshooting - Fault 'EE' & 'EB' - Venting and Combustion Air

#### Mechanical Room

During the early stages of designing a new home, we recommend that proper consideration be given to constructing a separate mechanical room dedicated to the gas- or oil-fired heating equipment and domestic hot water storage tank(s).

The boiler must be located in a heated indoor area, near a floor drain, and as close as possible to a wall. Whenever possible, install the boiler near an outside wall so that it is easy to duct the venting system to the boiler.

Locate the boiler on a wall capable of supporting the weight of the boiler filled with water (see section entitled "Technical Data" on page 102 for information required for total boiler weight calculation). Ensure that the boiler location does not interfere with the proper circulation of combustion and ventilation air of other fuel burning equipment within the mechanical room (if applicable).

The maximum room temperature of the mechanical room where the boiler is located must not exceed 104°F (40°C).

Installation area conditions

## ♠ WARNING

ncorrect ambient conditions can lead to damage to the neating system and put safe operation at risk.

- Ensure ambient temperatures are higher than 32°F (0°C) and lower than 104°F (40°C).
- Prevent the air from becoming contaminated by halogenated hydrocarbons (e.g. as contained in paint solvents or cleaning fluids) and excessive dust (e.g. through grinding or polishing work). Combustion air for the heating process, and ventilation of the boiler room must be free of corrosive contaminants. To that end, any boiler must be installed in an area that has no chemical exposure. The list to the right indicates the main, currently known sources.
- Avoid continuously high levels of humidity (e.g. through frequent drying of laundry).
- Never close existing ventilation openings.

## **▲** WARNING

If you notice fire coming from the appliance, call the fire epartment immediately! Do not attempt to extinguish he fire unless qualified to do so.

### **IMPORTANT**

The service life of the boiler's exposed metallic surfaces. such as the casing and fan housing, is directly influenced by proximity to damp and salty marine environments. In such areas, higher concentration levels of chlorides from sea spray, coupled with relative humidity, can lead to degradation of the exposed metallic surfaces mentioned above. Therefore, it is imperative that boilers installed in such environments not be installed using direct vent systems which draw outdoor air for combustion. Such boilers must be installed using room air dependent vent systems; i.e. using room air for combustion. The indoor air will have a much lower relative humidity and, hence, potential corrosion will be minimized.

Sources of combustion and ventilation air contaminants Areas likely to contain contaminants:

- New building construction Swimming pools
- Remodelling areas, hobby rooms
- Garages with workshops
- Furniture refinishing areas
- Dry cleaning/laundry areas and establishments
- Auto hody shops
- Refrigeration repair shops
- Metal fabrication plants
- Plastic manufacturing plants
- Photo processing plants
- Beauty salons

#### Products containing contaminants

- Chlorine-type bleaches, detergents and cleaning solvents found in household laundry rooms
- Paint and varnish removers
- Hydrochloric acid, muriatic acid
- Chlorine-based swimming pool chemicals
- Spray cans containing chlorofluorocarbons Chlorinated waxes and cleaners
- Cements and glues
- Refrigerant leaks
- Calcium chloride used for thawing
- Sodium chloride used for water softening salt
- Permanent wave solutions
- Adhesives used to fasten building products and other
- Antistatic fabric softeners used in clothes dryers

Boiler operation in marine environments (damp, salty coastal areas)



Fire causes a risk of burns and explosion! Shut down the boiler

- Close fuel shut-off valves

Use a tested fire extinguisher, class ABC.

Product to avoid Spray cans c/w chloro/fluorocarbons Chlorinated waxes/cleaners Chlorine-based pool chemicals Calcium chloride for thawing Sodium chloride for water softening Refrigerant leaks Paint or vanish removers Cements and glues Antistatic fabric softeners Chlorine bleaches, detergents and cleaning solvents Adhesives used to fasten building products

Hydrochloric and muriatic acid



Areas likely to have contaminants Dry cleaning/laundry areas and establishments Swimming pools Metal fabrication plants **Beauty salons** Refrigeration repair shops Photo processing plants Auto body shops Plastic manufacturing plants Furniture refinishing areas and establishments New building construction Garages and workshops

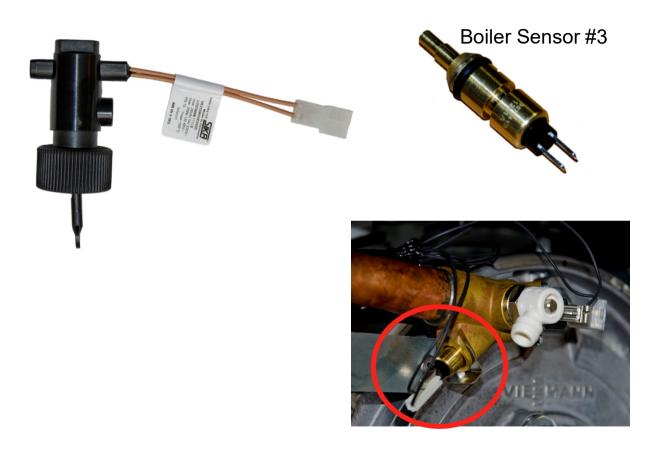
Remodeling areas

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# **Troubleshooting – Fault 'EB' – Checking Water Side**







## **Troubleshooting – Fault 'EB' – Checking Water Side**





**Measure Amperage to check Circulator Functionality** 





Check continuity of flow switch for proper





**Measure Ohms to check Sensor Accuracy/Drifting** 





**Technical Troubleshooting Series** 

# **Thanks for Joining Us!!**